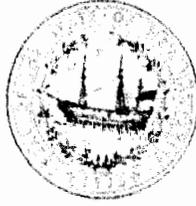


THE STATE OF NEW HAMPSHIRE



PUBLIC UTILITIES COMMISSION
21 S Fruit Street, Suite 10
Concord, N.H. 03301-2429

CHAIRMAN
Amy L. Ignatius

COMMISSIONERS
Michael D. Harrington
Robert R. Scott

EXECUTIVE DIRECTOR
Debra A. Howland

TDD Access: Relay NH
1-800-735-2964

Tel (603) 271-2431

FAX (603) 271-3878

Website:
www.puc.nh.gov

April 4, 2012

Michael F. Reed
Stebbins Commercial Properties
730 Pine Street
Manchester, NH 03014-3108

Re: DT 12-069, Stebbins Commercial Properties
Complaint Against FairPoint Communications – Billing Dispute

Dear Mr. Reed:

This letter is to advise you as to how the Commission intends to proceed with respect to resolving the complaint which is the subject of the above-referenced docket. As you know, the case concerns the allegations of complainant Stebbins Commercial Properties (Stebbins) regarding charges for a telephone line which was placed on the Stebbins bill on June 12, 2002, by FairPoint's predecessor in interest, Verizon New Hampshire.

On September 27, 2011, Stebbins requested a hearing before the Commission on its billing dispute with FairPoint. After unsuccessful attempts to mediate this billing issue, the Director of the Commission's Consumer Affairs Division filed a recommendation on March 5, 2012 that the Commission grant Stebbins' request for a hearing and that such hearing be conducted by a Hearings Examiner.

Accordingly, an evidentiary hearing will be held on April 18, 2012 at 10:00 a.m. before the Commission's General Counsel, F. Anne Ross, Esq. Further, the Commission has adopted the following procedures and determinations with respect to the hearing:

1. Stebbins and FairPoint shall provide the Commission with identification of witnesses and a short written summary of their position, no later than April 16, 2012. At a minimum, identification of the witness shall include the name and business address of the witness. The summary should provide an account of the facts of the dispute and the position of the witness regarding the desired resolution of the dispute.

2. Stebbins and FairPoint shall provide to the Commission all exhibits they intend to introduce at hearing no later than April 16, 2012. Exhibits may include copies of correspondence, bills, agreements, etc.

3. Stebbins and FairPoint will each have a chance to ask questions of the witnesses on both sides. However, only witnesses who have filed summaries with the Commission prior to the hearing will be allowed to provide information at the hearing. Witnesses for Stebbins shall appear first, followed by witnesses for FairPoint.

4. Unless a good reason can be given, no exhibits will be allowed to be brought forth at hearing that have not been submitted to the Commission prior to the hearing.

5. At the end of the hearing, each side will be allowed to make a final statement to the Hearings Examiner. Stebbins will go first, followed by FairPoint.

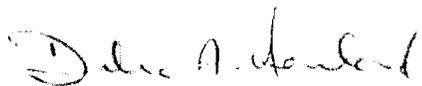
6. The hearing shall be tape recorded. If a transcript is necessary, FairPoint shall bear the cost of the transcription.

7. If FairPoint and Stebbins believe resolution of this issue without resorting to a hearing is possible, the Commission encourages the parties to pursue these discussions. If resolution between the parties is reached, FairPoint shall notify the Commission of the resolution no later than April 13, 2012.

To the extent that any of the foregoing procedural rulings are inconsistent with the Commission's procedural rules, the Commission has determined that a waiver of the applicable rule serves the public interest and will be conducive to, rather than disruptive of, the orderly proceeding of the Commission. *See* Puc 201.05(a).

Finally, the Commission places Stebbins on notice that, as the petitioning party, they will have the burden of proof at hearing. As we recognize that Stebbins is most likely unfamiliar with the Commission's procedures, the Commission encourages Stebbins to contact Staff with questions or for assistance.

Sincerely,



Debra A. Howland
Executive Director

cc: Consumer Affairs
Docket File



Billing Date: Nov 09, 2011
Account No: 603 622 0463 370

Page 1 of 3

How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$0.00
Past Due Charge*	\$0.00
New Charges	
Total New Charges Due Dec 07, 2011	\$0.00
Total Due (Past Due and New)	\$0.00

*Please disregard the Past Due Charge if payment has been submitted.

Questions about your Bill?
See page 2 for FairPoint contact information.

Change of Address?
Go to www.fairpoint.com or see page 2.



Account: 603 622 0463 370

New Charges Due: Dec 07, 2011

Total Due: \$0.00

Do not send payment.

STBBINS COMMICAL INC
730 PINE ST
MANCHESTER, NH 03104-3108



Billing Date: Nov 09, 2011
Account No: 603 622 0463 370

Page 2 of 3

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-984-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
This service is optional and provided by an independent vendor for a fee

Previous Payments
If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment
Complete and submit coupon printed on your bill

Tax & Fees
Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber Line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at www.fairpoint.com

When Reviewing Your Bill
A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement
You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information
For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
We furnish our customers' bill payment information to the major credit reporting agencies.

TTY Customers
Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

279800466

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)

Amex MasterCard VISA Discover

Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

1. Check this box 2. Enter your correct billing address 3. Return this slip with your payment.

Name: _____

Street Address: _____

City, State, Zip: _____



[REDACTED]

Billing Date: Nov 09, 2011
Account No: 603 622 0463 370

Page 3 of 3

How to Reach Us: See page 2

[REDACTED]



Billing Date: Oct 09, 2011
Account No: 603 622 0463 370

Page 1 of 3

How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$38.50
Payment Received as of Sep 27 Thank You	(\$38.50)
Past Due Charge*	\$0.00
New Charges	
Total New Charges Due Nov 07, 2011	\$0.00
Total Due (Past Due and New)	\$0.00

*Please disregard the Past Due Charge if payment has been submitted.

Questions about your Bill?
See page 2 for FairPoint contact information.

Change of Address?
Go to www.fairpoint.com or see page 2.



Account: 603 622 0463 370

New Charges Due: Nov 07, 2011

Total Due: \$0.00

Do not send payment.

STEBBINS COMMICAL INC
730 PINE ST
MANCHESTER, NH 03104-3108



Billing Date: Oct 09, 2011
Account No: 603 622 0463 370

Page 2 of 3

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

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Previous Payments
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Returned Payment
If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
FairPoint Communications
PO Box 11021
Lewiston, ME 04243-9472

Automatic Payment Enrollment
Complete and submit coupon printed on your bill

Tax & Fees
Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
Create your user account at www.FairPoint.com

When Reviewing Your Bill
A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Instalment Arrangement
You may make an affordable weekly or monthly instalment arrangement on your bill by calling 1-866-529-1302.

Customer Information
For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
We furnish our customers' bill payment information to the major credit reporting agencies.

TTY Customers
Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

277894665

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month's payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)
 Amex MasterCard VISA Discover
Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

1. Check this box 2. Enter your correct billing address 3. Return this slip with your payment.

Name: _____

Street Address: _____

City, State, Zip: _____



Billing Date: Sep 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.05
Past Due Charge*	\$31.05
New Charges	
FairPoint Communications	\$7.45
Total New Charges Due Oct 07, 2011	\$7.45
Total Due (Past Due and New)	\$38.50

This bill reflects the changes you made to your service. See page 3 for details.

*Please disregard the Past Due Charge if payment has been submitted.

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Oct 07, 2011

Total Due: \$38.50

Amount Paid:
 \$

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

STBBINS COMMICAL INC
 730 PINE ST
 MANCHESTER, NH 03104-3108



Billing Date: Sep 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Payments		
Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
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Previous Payments
 If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
 If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
 To avoid a 1.368% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill

Tax & Fees
 Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber Line Charge and Universal Service Fee.

Online Billing & Payment
 Create your user account at www.FairPoint.com

When Reviewing Your Bill
 A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement
 You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information
 For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
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TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

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276185004

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)
 Amex MasterCard VISA Discover
 Card Number: _____ Expiration Date: _____

Signature: _____
Billing Address Changes or Corrections for Account: 603 622 0463 370

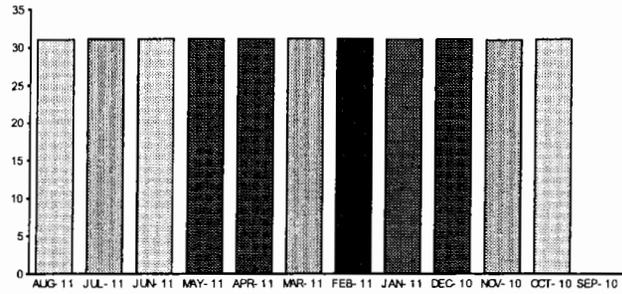
If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.
 1. Check this box 2. Enter your correct billing address 3. Return this slip with your payment.

Name: _____
 Street Address: _____
 City, State, Zip: _____



Billing Date: Sep 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan Aug 09 to Aug 15	\$0.00
Total Recurring Charges	\$0.00

New Charges: Aug 09 to Sep 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s Aug 09 to Aug 15	\$4.71
Subtotal for 6036220463	\$4.71
Total:	\$4.71



Billing Date: Sep 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees
 All tax and fees
 are authorized by
 Federal, State or
 Local Governments.
 Fees are explained
 on page 2.
 Enhanced 9-1-1 funding is
 per line with a 25 line cap.

1. Federal Subscriber Line Charge	\$1.39
2. Federal Universal Service Fund Surcharge	\$0.20
3. State Tax	\$0.44
4. E911 Surcharge	\$0.57
5. Federal Excise Tax	\$0.14
Total Tax & Fees on Local Services	\$2.74
Total New Charges	\$7.45



Billing Date: Aug 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.09
Payment Received as of Jul 29 Thank You	(\$31.09)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$31.05
Total New Charges Due Sep 06, 2011	\$31.05
Total Due (Past Due and New)	\$31.05

*Please disregard the Past Due Charge if payment has been submitted.

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: Sep 06, 2011
 Total Due: \$31.05

Amount Paid:
 \$

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

STBBINS COMMICAL INC
 730 PINE ST
 MANCHESTER, NH 03104-3109



Billing Date: Aug 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Payments		
Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
 This service is optional and provided by an independent vendor for a fee.

Previous Payments
 If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
 If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
 To avoid a 1.368% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill.

Tax & Fees
 Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee
 helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge
 funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC)
 authorizes the Subscriber Line Charge and Universal Service Fee.

Online Billing & Payment
 Create your user account at www.FairPoint.com

When Reviewing Your Bill
 A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installation Arrangement
 You may make an affordable weekly or monthly installation arrangement on your bill by calling 1-866-529-1302.

Customer Information
 For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
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TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

274519457

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)
 Anex MasterCard VISA Discover
 Card Number: _____ Expiration Date: _____

Signature: _____
Billing Address Changes or Corrections for Account: 603 622 0463 370

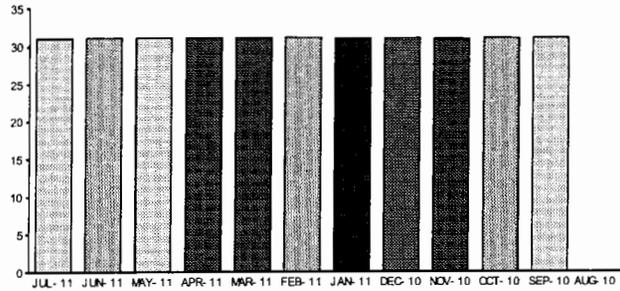
If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.
 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____
 Street Address: _____
 City, State, Zip: _____



Billing Date: Aug 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1, FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Jul 09 to Aug 08

Service: Business Voice	Telephone Number: 6036220463
2, Main Line/s	\$20.88
Subtotal for 6036220463	\$20.88
Total:	\$20.88



Billing Date: Aug 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Total Tax & Fees on Local Services

Total New Charges

Tax & Fees
 All tax and fees
 are authorized by
 Federal, State or
 Local Governments.
 Fees are explained
 on page 2.
 Enhanced 9-1-1 funding is
 per line with a 25 line cap.

\$6.14
 \$0.88
 \$1.95
 \$0.57
 \$0.63

\$10.17

\$31.05



Billing Date: Jul 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.11
Payment Received as of Jun 28 Thank You	(\$31.11)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$31.09
Total New Charges Due Aug 08, 2011	\$31.09
Total Due (Past Due and New)	\$31.09

*Please disregard the Past Due Charge if payment has been submitted.

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Aug 08, 2011

Total Due: \$31.09

Amount Paid: \$

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

STBBINS COMMICAL INC
 730 PINE ST
 MANCHESTER, NH 03104-3108



Billing Date: Jul 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
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Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

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Late Payment Charges
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 PO Box 11021
 Lewiston, ME 04243-9472

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill.

Tax & Fees
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E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber Line Charge and Universal Service Fee.

Online Billing & Payment
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Installment Arrangement
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Customer Information
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TTY Customers
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If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

272797481

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

- Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)
- Amex MasterCard VISA Discover
- Card Number: _____ Expiration Date: _____

Signature: _____
Billing Address Changes or Corrections for Account: 603 622 0463 370

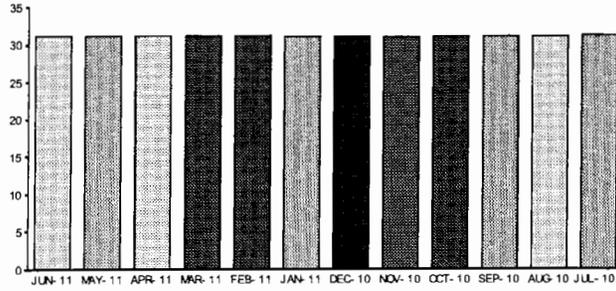
If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here. 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____
 Street Address: _____
 City, State, Zip: _____



Billing Date: Jul 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Jun 09 to Jul 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.88
Subtotal for 6036220463	\$20.88
Total:	\$20.88



Billing Date: Jul 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees
 All tax and fees
 are authorized by
 Federal, State or
 Local Governments.
 Fees are explained
 on page 2.
 Enhanced 9-1-1 funding is
 per line with a 25 line cap.

1. Federal Subscriber Line Charge	\$6.16
2. Federal Universal Service Fund Surcharge	\$0.90
3. State Tax	\$1.95
4. E911 Surcharge	\$0.57
5. Federal Excise Tax	\$0.63
Total Tax & Fees on Local Services	\$10.21
Total New Charges	\$31.09



Billing Date: Jun 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.12
Payment Received as of May 27 Thank You	(\$31.12)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$31.11
Total New Charges Due Jul 07, 2011	\$31.11
Total Due (Past Due and New)	\$31.11

*Please disregard the Past Due Charge if payment has been submitted.

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: Jul 07, 2011
 Total Due: \$31.11
 Amount Paid:
 \$

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

STBBINS COMMICAL INC
 730 PINE ST
 MANCHESTER, NH 03104-3108



Billing Date: Jun 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
 This service is optional and provided by an independent vendor for a fee

Previous Payments
 If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
 If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
 To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill

Tax & Fees
 Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your communitys 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
 Create your user account at www.FairPoint.com

When Reviewing Your Bill
 A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installation Arrangement
 You may make an affordable weekly or monthly installation arrangement on your bill by calling 1-866-529-1302.

Customer Information
 For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
 We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

270967283

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month's payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)
 Amex MasterCard VISA Discover
 Card Number: _____ Expiration Date: _____

Signature: _____
Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.
 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

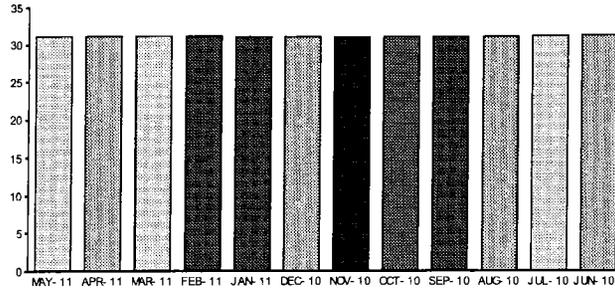
Name: _____
 Street Address: _____
 City, State, Zip: _____



Billing Date: Jun 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: May 09 to Jun 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.88
Subtotal for 6036220463	\$20.88
Total:	\$20.88



Billing Date: Jun 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees are authorized by Federal, State or Local Governments. Fees are explained on page 2. Enhanced 9-1-1 funding is per line with a 25 line cap.

Total Tax & Fees on Local Services	\$10.23
Total New Charges	\$31.11



Billing Date: May 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMICAL INC
Account Summary

Previous Charges	\$31.15
Payment Received as of Apr 25 Thank You	(\$31.15)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$31.12
Total New Charges Due Jun 06, 2011	\$31.12
Total Due (Past Due and New)	\$31.12

*Please disregard the Past Due Charge if payment has been submitted.

Bundle Your Business Lines and Save

Expansion Pak bundles phone lines with local service and your choice of calling features (voicemail is included) with unlimited statewide and nationwide long distance for as little as \$34/mo. per line!

Customize your bundle with high-speed Internet and pay as little as \$75.99/mo. with a one-year term for speeds up to 7 Mbps!

Call **1.866.984.3001** now for full details.

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: Jun 06, 2011
 Total Due: \$31.12
 Amount Paid:

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

STBBINS COMMICAL INC
 730 FINE ST
 MANCHESTER NH 03104-3108



Billing Date: May 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Payments		
Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
 This service is optional and provided by an independent vendor for a fee.

Previous Payments
 If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
 If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
 To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill

Tax & Fees
 Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber Line Charge and Universal Service Fee.

Online Billing & Payment
 Create your user account at www.FairPoint.com

When Reviewing Your Bill:
 A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installation Arrangement
 You may make an affordable weekly or monthly installation arrangement on your bill by calling 1-866-529-1302.

Customer Information
 For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
 We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

269021732

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)
 Amex MasterCard VISA Discover
 Card Number: _____ Expiration Date: _____

Signature: _____
Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____

Street Address: _____

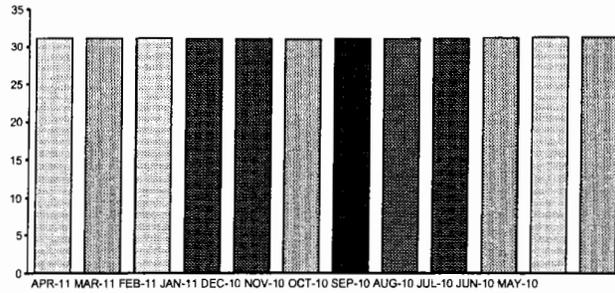
City, State, Zip: _____



Billing Date: May 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Apr 09 to May 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.88
Subtotal for 6036220463	\$20.88
Total:	\$20.88



Billing Date: May 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees
 \$6.16 are authorized by
 \$0.92 Federal, State or
 \$1.95 Local Governments.
 \$0.57 Fees are explained
 \$0.64 on page 2.

Total Tax & Fees on Local Services

\$10.24

Enhanced 9-1-1 funding is
 per line with a 25 line cap.

Total New Charges

\$31.12



Important Information About Payment Agents

Many utility customers pay their utility bills directly to their utility or use a payment agent that has been authorized by the utility to collect customer payments and forward them to the utility. However, some customers have begun using bill payment services that do not have any arrangements with their utility. FairPoint cannot provide assurance that payments made through one of these unauthorized bill payment services will be forwarded to FairPoint in a timely manner or even that they will be forwarded at all.

To protect yourself and your utility service, please use caution when making your payment through a third-party bill payment service that is not authorized by FairPoint. Most important of all, always keep your receipt.

In New Hampshire, FairPoint has only one authorized payment agent, CheckFreePay.

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Billing Date: Apr 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.16
Payment Received as of Mar 23 Thank You.	(\$31.16)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$31.15
Total New Charges Due May 09, 2011	\$31.15
Total Due (Past Due and New)	\$31.15

*Please disregard the Past Due Charge if payment has been submitted.

Bundle Your Business Lines and Save

Expansion Pak bundles phone lines with local service and your choice of calling features (voicemail is included) with unlimited statewide and nationwide long distance for as little as \$34/mo. per line!

Customize your bundle with high-speed Internet and pay as little as \$75.99/mo. with a one-year term for speeds up to 7 Mbps!

Call **1.866.984.3001** now for full details.

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: May 09, 2011
 Total Due: \$31.15

Amount Paid:
 \$

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

STBBINS COMMICAL INC
 730 PINE ST
 MANCHESTER NH 03104-3108



Billing Date: Apr 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
 This service is optional and provided by an independent vendor for a fee.

Previous Payments
 If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
 If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
 To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill

Tax & Fees
 Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber Line Charge and Universal Service Fee.

Online Billing & Payment
 Create your user account at www.FairPoint.com

When Reviewing Your Bill
 A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installation Arrangement
 You may make an affordable weekly or monthly installation arrangement on your bill by calling 1-866-529-1302.

Customer Information
 For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
 We furnish our customers' bill payment information to the major credit reporting agencies.

TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

267188242

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)
 Amex MasterCard VISA Discover
 Card Number: _____ Expiration Date: _____

Signature: _____
Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.
 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

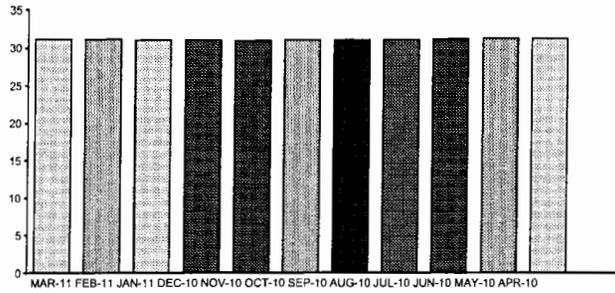
Name: _____
 Street Address: _____
 City, State, Zip: _____



Billing Date: Apr 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Mar 09 to Apr 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.88
Subtotal for 6036220463	\$20.88
Total:	\$20.88



Billing Date: Apr 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees
 \$6.16 are authorized by
 \$0.94 Federal, State or
 \$1.96 Local Governments.
 \$0.57 Fees are explained
 \$0.64 on page 2.

Total Tax & Fees on Local Services

\$10.27

Enhanced 9-1-1 funding is
 per line with a 25 line cap.

Total New Charges

\$31.15

Consumer Information About Pay-Per-Call Services

Calls to interstate 900 numbers, accessed through a long distance company, are billed in a section of the phone bill called Pay-Per-Call Services. The rates for these calls are determined by the information provider. Irresponsible calling to these numbers can result in unexpectedly high bills.

The Telephone Disclosure and Dispute Resolution Act assures that your basic and long distance service will not be disconnected for failure to pay disputed 900-call charges.

If you think you've been incorrectly billed for calls to 900 numbers, call the number listed on the page of your phone bill where the charges in question appear. Charges must be disputed within the 60 days of receiving your bill. The billing company must follow the billing regulations or forfeit any disputed amount (up to \$50 per call).

You may withhold payment of the disputed amount and collection of that amount will be suspended during the investigation. If you fail to pay the legitimate charges, access to 900 numbers may be denied. Further collection action may be taken by the information provider.

Selective Blocking Service prevents calls to pay-per-call numbers from your telephone line and is available at no charge.

If you would like to order this service:

Residential customers please call toll free 1.866.984.2001, Monday through Friday, 8am to 6pm.
Business customers please call toll free 1.866.984.3001, Monday through Friday 8:30am to 5pm.

Dial Dig Safe® Before You Dig

It takes only one call to the Dig Safe® Center to notify all participating member utility companies of your excavation work. If there are underground facilities in your area, the utility company will send out a crew to mark its underground lines - for free. This will eliminate the possibility of damage and save you the expense of costly repairs.

To prevent harm to underground telephone, gas, electric or cable facilities, you need to call ahead of time. Maine and New Hampshire require three business days prior notice. Vermont requires at least two business days prior notice.

For information, call toll free 1.888.DIG.SAFE (1.888.344.7233),
or visit the Dig Safe® web site at www.digsafe.com

Remember to call ahead, and to pre-mark with white lines.



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Billing Date: Mar 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.16
Payment Received as of Feb 23 Thank You	(\$31.16)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$31.16
Total New Charges Due Apr 06, 2011	\$31.16
Total Due (Past Due and New)	\$31.16

*Please disregard the Past Due Charge if payment has been submitted.

Questions about your Bill?
 See page 2 for FairPoint contact information.
 Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: Apr 06, 2011
 Total Due: \$31.16

Amount Paid:
 \$

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

STBBINS COMMICAL INC
 730 PINE ST
 MANCHESTER NH 03104-3108



Billing Date: Mar 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-8:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
 This service is optional and provided by an independent vendor for a fee

Previous Payments
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Returned Payment
 If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
 To avoid a 1.366% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill

Tax & Fees
 Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber Line Charge and Universal Service Fee.

Online Billing & Payment
 Create your user account at www.FairPoint.com

When Reviewing Your Bill:
 A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installation Arrangement
 You may make an affordable weekly or monthly installation arrangement on your bill by calling 1-866-529-1302.

Customer Information
 For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
 We furnish our customers' bill payment information to the major credit reporting agencies.

TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-652-3793.

265583745

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)
 Amex MasterCard VISA Discover
 Card Number: _____ Expiration Date: _____

Signature: _____
Billing Address Changes or Corrections for Account: 603 622 0463 370

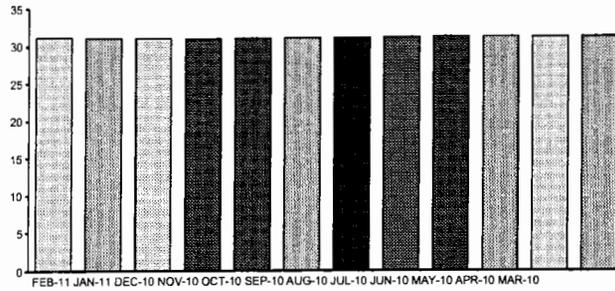
If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.
 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____
 Street Address: _____
 City, State, Zip: _____



Billing Date: Mar 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Feb 09 to Mar 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.88
Subtotal for 6036220463	\$20.88
Total:	\$20.88



Billing Date: Mar 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees
 \$6.16 are authorized by
 \$0.95 Federal, State or
 \$1.96 Local Governments.
 \$0.57 Fees are explained
 \$0.64 on page 2.
 Enhanced 9-1-1 funding is
 per line with a 25 line cap.

Total Tax & Fees on Local Services	\$10.28
Total New Charges	\$31.16



Federal Subscriber Line Charge

Effective on or about April 1, 2011, your Federal Subscriber Line Charge may change. This charge is required on residential main and additional telephone lines and on single and multi-line business lines, Centrex lines and ISDN BRI or PRI lines. This charge is determined by the Federal Communications Commission (FCC). In addition, your Federal Universal Service Fund (FUSF) surcharge may change effective on or about April 1, 2011. The FUSF surcharge, which is determined and reviewed quarterly by the FCC, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families. This charge is not applied to Lifeline, except for the FUSF surcharge on incidentals.

FairPoint Caller ID Service Blocking Options

Concerned about privacy?

Customers who subscribe to FairPoint Caller ID Service have a special display device on which they see the name and telephone number of incoming calls before answering them. You may be concerned about your privacy and may not want your name and telephone number to be seen by the person you are calling. In response to this concern, FairPoint offers you two ways to prevent the display of your name and telephone number: Per-Call Blocking and Line Blocking.

Per-Call Blocking is available at no charge and will prevent the display of your name and telephone number on the Caller ID Service display device. Your line is already equipped for Per-Call Blocking. All you have to do is press *67 (dial 1167 on a rotary phone) before dialing the number.

Line Blocking is also available at no charge to non published service customers and any other customers who declare they have a health or safety concern about displaying their name and telephone number. Once added to your line, Line Blocking automatically prevents the display of your name and telephone number on all calls to Caller ID Service subscribers. Line Blocking can be deactivated on a call-by-call basis by simply pressing *82 (dial 1182 on a rotary or dial-pulse phone) before making a call.

To Order Line Blocking:

To order Line Blocking, residential customers should call 1.866.984.2001. Business customers should call 1.866.984.3001, Monday through Friday between 8:30 a.m. and 5:00 p.m. If you have more than one telephone number, please be sure to inform us of all of the numbers you wish to have the Line Blocking option.

To verify that the Line Blocking option has been activated and is working on your number(s), call the automated Line Blocking test number at 1.888.599.2927 (toll free), 24 hours a day, 7 days a week. This call must be made from the number you want verified.

Note: Caller ID Service is available in most areas. Line Blocking and Per-Call Blocking do not prevent the delivery of your number when you place a call to 800, 855, 866, 877, 888 and 900 numbers, or on calls made to Enhanced 911. In these instances, your number and billing information may not be reused or sold in any circumstances except those permitted under 47 C.F.R. § 64.1602.

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Important News For Our Residential Customers:

The National Do Not Call Registry maintains a list of telephone numbers that cannot receive unsolicited calls. Companies are required by law to check the National Do Not Call Registry before conducting any telemarketing activities. By adding your number to the National Do Not Call list, you should not receive unsolicited calls from most telemarketers. You may continue to receive calls from groups such as charities and companies with which you have an existing business relationship. If, after placing your telephone number on the list, you wish to once again begin to receive calls from telemarketers, you can request to remove your number from the list.

For more information about the National Do Not Call Registry, to add your telephone number(s) to the list, or to remove your telephone number(s) from the list, refer to www.donotcall.gov or call (888) 382-1222. Please note that when using the toll-free number, you must be calling from the number you want to add or remove from the National Do Not Call Registry.

In addition, if you are a residential customer and do not want to receive sales calls from FairPoint Communications, Inc. you may ask us to place your name on our Do Not Call list by calling or writing the company's customer service department and providing us with the telephone number(s) you want placed on FairPoint's Do Not Call list. We will note the request immediately, but you should allow up to 30 days for your telephone number to be removed from any active lists or sales programs that are currently underway.

You will remain on our Do Not Call list for five years unless you ask to be removed. If you would like us to remove you from our Do Not Call list so you may receive our telephone solicitations, you may notify us by contacting our customer service department. If your phone number ever changes, you must give us your new information for your "do not call" status to remain in effect.

Being on our Do Not Call list only restricts marketing contacts from us. We may still contact you about surveys, billing, and other service-related matters. Being on our Do Not Call list also does not prevent other unaffiliated companies from calling you.

To our business customers:

The National Do Not Call Registry maintains a list of telephone numbers that cannot receive unsolicited calls. Most companies are required by law to check the National Do Not Call Registry before conducting any telemarketing activities. There are exceptions for calls made by groups such as charities, and for calls made to consumers with which your company has an existing business relationship.

The federal laws concerning the use of the Do Not Call Registry are implemented by the Federal Communications Commission, pursuant to 47 C.F.R. § 64.1200, and the Federal Trade Commission, pursuant to 16 C.F.R. Part 310. Additional information concerning the National Do Not Call Registry is available on the Internet at: www.telemarketing.donotcall.gov.

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Billing Date: Feb 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.04
Payment Received as of Jan 21 Thank You.	(\$31.04)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$31.16
Total New Charges Due Mar 09, 2011	\$31.16
Total Due (Past Due and New)	\$31.16

Please note that your monthly payment due date may have changed.

If you pay your FairPoint bill using online banking, you may have to change your remittance date. If you are signed up for FairPoint auto bill pay, no change is required.

Thank you for your cooperation and for being a valued FairPoint customer. Questions? Call the phone number listed on your bill.

*Please disregard the Past Due Charge if payment has been submitted.

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: Mar 09, 2011
 Total Due: \$31.16
 Amount Paid:
 \$

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

STBBINS COMMICAL INC
 730 PINE ST
 MANCHESTER NH 03104-3108



Billing Date: Feb 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

How to Reach Us

Payments		
Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
 This service is optional and provided by an independent vendor for a fee.

Previous Payments
 If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
 If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
 To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill

Tax & Fees
 Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee
 helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge
 funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC)
 authorizes the Subscriber Line Charge and Universal Service Fee.

Online Billing & Payment
 Create your user account at www.FairPoint.com

When Reviewing Your Bill
 A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement
 You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information
 For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
 We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

264002491

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)

Amex MasterCard VISA Discover

Card Number: _____ Expiration Date: _____

Signature: _____
Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

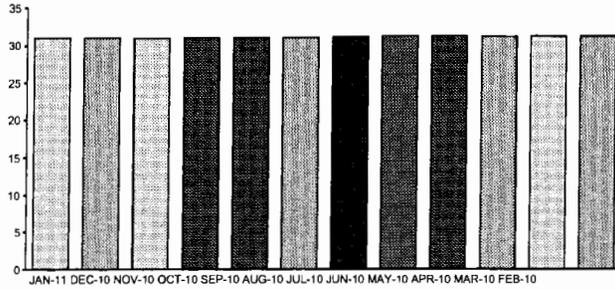
1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____
 Street Address: _____
 City, State, Zip: _____



Billing Date: Feb 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Jan 09 to Feb 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.88
Subtotal for 6036220463	\$20.88
Total:	\$20.88



Billing Date: Feb 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees
 \$6.16 are authorized by
 \$0.95 Federal, State or
 \$1.96 Local Governments.
 \$0.57 Fees are explained
 \$0.64 on page 2.

Total Tax & Fees on Local Services \$10.28

Enhanced 9-1-1 funding is
 per line with a 25 line cap.

Total New Charges \$31.16



Special Notice for New Hampshire Residents

New Hampshire residents can receive help in paying for their telephone service under two assistance programs offered by FairPoint to low-income households: FairPoint Lifeline service and the Link-Up program. FairPoint Lifeline service offers customers a monthly discount on their telephone bill. Lifeline savings could amount to as much as \$8/month and almost \$100/year. Through the Link-Up program, qualified customers receive a discount of 50% (up to \$30) off the cost of installing new service. Additionally, New Hampshire Lifeline customers receive a credit toward the federal subscriber line charge each month.

These assistance programs are available to low income customers. Your household would be eligible for the Lifeline and Link-up programs if your household income is at or below 135% of the federal poverty income guidelines, or if you or a household member are enrolled in any one of the following assistance programs:

- Medicaid
- Supplemental Security Income
- Low Income Home Energy Assistance
- Section 8 Housing
- Supplemental Nutrition Assistance Program (SNAP)
- National School Lunch/Free Lunch Program
- Temporary Aid to Needy Families program

Lifeline customers can also request toll-blocking, a service that prevents toll calls (such as long distance) from being made. Customers using this service can still use pre-paid calling cards or dial-around services to place long-distance calls from their homes.

For more information about the Lifeline and Link-Up programs, please contact your FairPoint service representative at 1-866-984-2001.

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Important Information about Telecommunications Relay Service

Think for a moment how valuable the telephone is in your everyday life. The telephone lets you talk to others immediately and conveniently. But what about people who can't hear, can't speak or those whose hearing has diminished with age? How do you communicate with them?

Telecommunications Relay Service, also known as TRS, is your convenient link to telephone system users who are deaf, hard-of-hearing or speech-disabled and use text telephones or TTYs. When you want to call a TTY user, simply call the TRS. A Communications Assistant (CA) will place your call and type your spoken words for the text telephone user to read. The Communications Assistant will also read messages that the TTY user sends back to you. All conversations are private and confidential, and everything the CA hears will be relayed to the TTY user. There is no censorship.

There is no charge to TRS users for this service; however, regular phone charges do apply. Callers can use TRS as often as they want—24 hours a day, seven days a week—and conversations have no time limits.

You can reach the TRS by dialing 711 in any state. TRS providers also have direct-dial numbers that are listed in the telephone directories or on their websites.

TRS provides for other services to be used as well:

Speech-to-Speech is the relaying of calls for those who have a speech disability and may not be readily understood when using the telephone. This service is also available by calling 711 or the direct number provided by the TRS provider. The CA is able to assume an active or passive role in repeating the conversation and follows the same guidelines as with a TTY call—all conversations are private, confidential and relayed in their entirety, 24 hours a day.

TRS calls from payphones—On October 25, 2002, the Federal Communications Commission (FCC) ruled that TRS calls from payphones will remain free of charge for local calls, and that TRS toll calls from payphones can only be made using the following payment options: Calling Cards, Prepaid Cards, Collect or Third Party Billing. More information on prepaid phone cards is available on the FCC's Consumer and Governmental Affairs Bureau (CGB) website at fcc.gov/cgb/consumerfacts/prepaidcards.html.

Video Relay Service (VRS) is a video link using TRS that allows a CA to view and interpret the caller's sign language and relay the conversation to a voice caller. This type of relay service is not required by the FCC, but is offered on an optional basis by certain TRS providers. To learn more about VRS in your area, call your local TRS provider, or go to the following FCC website: fcc.gov/cgb/dro/trsphonebk.html.

IP Relay Service: On April 22, 2002, the FCC ruled that IP Relay Services fall within the definition of TRS. IP Relay enables two-way communication between an individual who uses a non-voice terminal device (a computer, PDA, Web-capable telephone, or pager device) and an individual using a standard voice telephone. IP Relay Service works as follows:

- A user establishes a local connection to an Internet Service Provider (ISP) using a computer, web phone, personal digital assistant, or any other IP-capable device.
- The user types in an IP Relay provider's Internet address, such as IP-Relay.com, and clicks on the relay operator's icon. When the call reaches the Internet platform, it automatically establishes a connection via an 800 number to that TRS provider's relay center.
- The call is immediately routed to a Communications Assistant, and a regular relay session is initiated.

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Billing Date: Jan 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$30.99
Payment Received as of Dec 24 Thank You.	(\$30.99)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$31.04
Total New Charges Due Feb 11, 2011	\$31.04
Total Due (Past Due and New)	\$31.04

*Please disregard the Past Due Charge if payment has been submitted.

Save with our Small Business Bundle

Boost your bottom line in 2011 with a customized voice and high-speed Internet bundle. Choose the features that fit your business best for a great low price – just **\$81.99 a month.**

- Internet speeds up to 7 Mbps*
- Unlimited statewide calling
- Unlimited nationwide calling
- Caller ID with name
- 3-way calling
- Call forwarding
- Voicemail

Call your FairPoint representative and start saving today!

**Higher speeds available.*

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: Feb 11, 2011
 Total Due: \$31.04
 Amount Paid: \$

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

STBBINS COMMICAL INC
 730 PINE ST
 MANCHESTER NH 03104-3108



Billing Date: Jan 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
 This service is optional and provided by an independent vendor for a fee.

Previous Payments
 If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
 If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
 To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill

Tax & Fees
 Federal Subscriber Line Charge funds part of the cost of providing long distance telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber Line Charge and Universal Service Fee.

Online Billing & Payment
 Create your user account at www.FairPoint.com

When Reviewing Your Bill
 A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement
 You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information
 For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
 We furnish our customers' bill payment information to the major credit reporting agencies.

TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

262446834

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)
 Amex MasterCard VISA Discover
 Card Number: _____ Expiration Date: _____

Signature: _____
Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____

Street Address: _____

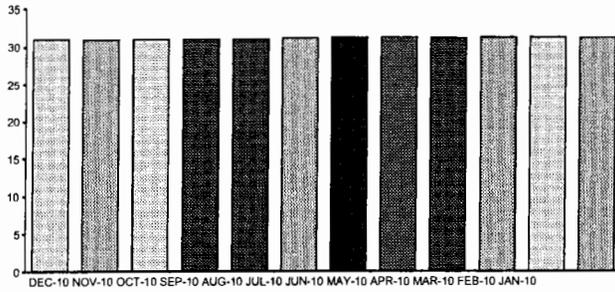
City, State, Zip: _____



Billing Date: Jan 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Dec 09 to Jan 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.88
Subtotal for 6036220463	\$20.88
Total:	\$20.88



Billing Date: Jan 09, 2011
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees
 \$6.16 are authorized by
 \$0.84 Federal, State or
 \$1.95 Local Governments
 \$0.57 Fees are explained
 \$0.64 on page 2.

Total Tax & Fees on Local Services

\$10.16

Enhanced 9-1-1 funding is
 per line with a 25 line cap.

Total New Charges

\$31.04



Consumer Information About Pay-Per-Call Services

Calls to interstate 900 numbers, accessed through a long distance company, are billed in a section of the phone bill called Pay-Per-Call Services. The rates for these calls are determined by the information provider. Irresponsible calling to these numbers can result in unexpectedly high bills.

The Telephone Disclosure and Dispute Resolution Act assures that your basic and long distance service will not be disconnected for failure to pay disputed 900-call charges.

If you think you've been incorrectly billed for calls to 900 numbers, call the number listed on the page of your phone bill where the charges in question appear. Charges must be disputed within the 60 days of receiving your bill. The billing company must follow the billing regulations or forfeit any disputed amount (up to \$50 per call).

You may withhold payment for the disputed amount and collection of that amount will be suspended during the investigation. If you fail to pay the legitimate charges, access to 900 numbers may be denied. Further collection action may be taken by the information provider.

Selective Blocking Service prevents calls to pay-per-call numbers from your telephone line and is available at no charge.

If you would like to order this service:
Residential customers please call toll free 1.866.984.2001, Monday through Friday, 8am to 6pm.
Business customers please call toll free 1.866.984.3001, Monday through Friday 8:30am to 5pm.

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Important Privacy Notice about Your Customer Information

Federal law allows you, the consumer, to choose how we at FairPoint use your Customer Proprietary Network Information (CPNI). CPNI is data that is not publicly available, including the types of services you subscribe to, the number of telephone lines you have, how much you use your services, and calling and billing records. This federal law is designed to protect your privacy rights while allowing FairPoint to meet your future telecommunications needs.

We at FairPoint value our customers. Meeting your communications requirements, while protecting your privacy, is our main concern. Indeed, federal law requires us to protect the confidentiality of your CPNI. In order to meet the future needs of our customers, we may share CPNI information with our other FairPoint companies, including our long distance, Internet or other communications affiliate companies.

We will disclose your CPNI records to these companies only for the specific intent of analyzing and/or providing products or services. This allows us greater ability to tailor the services we provide to you. If you do not want us to share your CPNI records with our other FairPoint companies, contact us by calling this toll free number: 1-866-740-2764, and let us know of your decision by leaving us a message. This method is available to you 24 hours a day, 7 days a week.

This restriction of the use of your CPNI records will remain valid until you contact us at the above number to give us permission to disclose your CPNI. You may contact us to change your decision about the disclosure of your CPNI within FairPoint's affiliated communications companies at any time. If you previously restricted this type of use of your CPNI records and want to keep that restriction, no action is needed. If you have not previously restricted this type of use of your CPNI records and if we do not hear from you within 33 days after this notice was mailed, we will assume that we have your permission to disclose your CPNI within FairPoint's affiliated communications companies. If you ask us not to disclose your CPNI to our other companies, we will be hampered in our ability to offer you products and services, such as cost-saving bundled services that are tailored to your needs.

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Billing Date: Dec 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$30.96
Payment Received as of Nov 23 Thank You:	(\$30.96)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$30.99
Total New Charges Due Jan 11, 2011	\$30.99
Total Due (Past Due and New)	\$30.99

*Please disregard the Past Due Charge if payment has been submitted.

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: Jan 11, 2011
 Total Due: \$30.99
 Amount Paid: \$

STBBINS COMMICAL INC
 730 PINE ST
 MANCHESTER NH 03104-3108

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472



Billing Date: Dec 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Payments		
Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
 This service is optional and provided by an independent vendor for a fee.

Previous Payments
 If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
 If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
 To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill.

Tax & Fees
 Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your communitys 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber Line Charge and Universal Service Fee.

Online Billing & Payment
 Create your user account at www.fairpoint.com

When Reviewing Your Bill
 A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement
 You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information
 For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
 We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

260749676

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)
 Amex MasterCard VISA Discover
 Card Number: _____ Expiration Date: _____

Signature: _____
Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections her.
 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

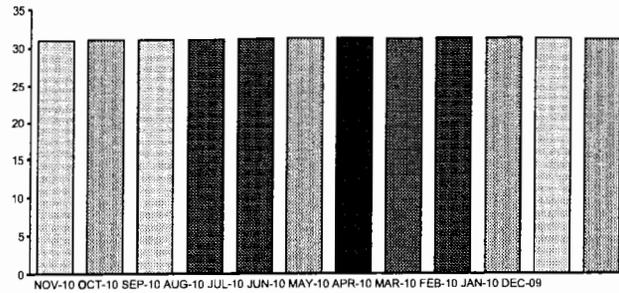
Name: _____
 Street Address: _____
 City, State, Zip: _____



Billing Date: Dec 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Nov 09 to Dec 08

Service: Business Voice	Telephone Number: 6036220463
2 Main Line/s	\$20.88
Subtotal for 6036220463	\$20.88
Total:	\$20.88



Billing Date: Dec 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees
 \$6.16 are authorized by
 \$0.79 Federal, State or
 \$1.95 Local Governments.
 \$0.57 Fees are explained
 \$0.64 on page 2.

Total Tax & Fees on Local Services

\$10.11

Enhanced 9-1-1 funding is
 per line with a 25 line cap.

Total New Charges

\$30.99



Federal Subscriber Line Charge

Effective on or about January 1, 2011, your Federal Subscriber Line Charge may change. This charge is required on residential main and additional telephone lines and on single and multi-line business lines, Centrex lines and ISDN BRI or PRI lines. This charge is determined by the Federal Communications Commission (FCC). In addition, your Federal Universal Service Fund (FUSF) surcharge may change effective on or about January 1, 2011. The FUSF surcharge, which is determined and reviewed quarterly by the FCC, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families. This charge is not applied to Lifeline, except for the FUSF surcharge on incidentals.

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Billing Date: Nov 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.02
Payment Received as of Oct 21 Thank You	(\$31.02)
Past Due Charge*	\$0.00
New Charges	
FairPoint Communications	\$30.96
Total New Charges Due Dec 13, 2010	\$30.96
Total Due (Past Due and New)	\$30.96

*Please disregard the Past Due Charge if payment has been submitted.

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: Dec 13, 2010
 Total Due: \$30.96

Amount Paid: \$

STBBINS COMMICAL INC
 730 FINE ST
 MANCHESTER NH 03104-3108

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472



Billing Date: Nov 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
 This service is optional and provided by an independent vendor for a fee.

Previous Payments
 If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
 If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
 To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill

Tax & Fees
 Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural, health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber Line Charge and Universal Service Fee.

Online Billing & Payment
 Create your user account at www.FairPoint.com

When Reviewing Your Bill
 A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement
 You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information
 For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
 We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

258957746

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)
 Amex MasterCard VISA Discover
 Card Number: _____ Expiration Date: _____

Signature: _____
Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.
 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____
 Street Address: _____
 City, State, Zip: _____



Billing Date: Nov 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Oct 09 to Nov 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.85
Subtotal for 6036220463	\$20.85
Total:	\$20.85



Billing Date: Nov 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees
 \$6.16 are authorized by
 \$0.79 Federal, State or
 \$1.95 Local Governments.
 \$0.57 Fees are explained
 \$0.64 on page 2.

Enhanced 9-1-1 funding is
 per line with a 25 line cap.

Total Tax & Fees on Local Services	\$10.11
Total New Charges	\$30.96



The New Hampshire Public Utilities Commission has ordered a local service rate change to increase contributions to the Telecommunications Relay Service program, which was established to comply with The Americans with Disabilities Act of 1990. On bills issued on or after November 1, 2010, your telephone line rate will increase by 4 cents. If your telephone line is suspended for the off-season, your line rate will increase by 2 cents during that period.

Rate Information

FairPoint Communications posts rates for regulated services for business and consumer customers on its website at www.FairPoint.com in the Regulatory Terms and Conditions section. In addition, the rates for basic monthly telephone service are published in the front pages of the FairPoint Communications directory. This notice is published in compliance with NH Public Utilities Commission 1203.02. The Consumer Affairs Division of the NH PUC can be reached at 1-800-852-3793.

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Billing Date: Oct 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.04
Payment Received as of Oct 05 Thank You	(\$31.04)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.02
Total New Charges Due Nov 12, 2010	\$31.02
Total Due (Past Due and New)	\$31.02

High-Speed Internet just \$9.99 a month!

FairPoint High-Speed Internet has all the speed and reliability your business needs for all the online tasks you do. Get your first six months of Standard service at these great low rates:

Monthly rate first 6 months	Required term
\$9.99	3 years
\$14.99	2 years
\$19.99	1 year

To sign up or learn more, call **1.877.700.0540** today.

Questions about your Bill?
 See page 2 for FairPoint contact information

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: Nov 12, 2010
 Total Due: \$31.02

Amount Paid:
 \$

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

STBBINS COMMICAL INC
 730 PINE ST
 MANCHESTER NH 03104-3108



Billing Date: Oct 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
 This service is optional and provided by an independent vendor for a fee

Previous Payments
 If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above

Returned Payment
 If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
 To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill

Tax & Fees
Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your communitys 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber Line Charge and Universal Service Fee.

Online Billing & Payment
 Create your user account at www.FairPoint.com

When Reviewing Your Bill
 A **Regional Toll Call** is a call placed within New Hampshire but outside of your local calling area and a **Long Distance Toll Call** is a call placed outside of the 603 calling area.

Installment Arrangement
 You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information
 For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
 We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

257251908

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)
 Amex MasterCard VISA Discover
 Card Number: _____ Expiration Date: _____

Signature: _____
Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections per a.
 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____

Street Address: _____

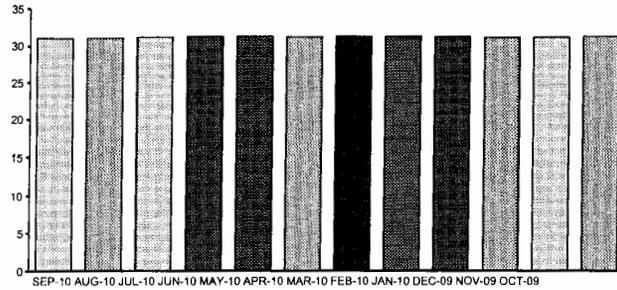
City, State, Zip: _____



Billing Date: Oct 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Sep 09 to Oct 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Oct 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees
 are authorized by
 \$6.19 Federal, State or
 \$0.83 Local Governments.
 \$1.95
 \$0.57 Fees are explained
 \$0.64 on page 2.

Enhanced 9-1-1 funding is
 per line with a 25 line cap.

Total Tax & Fees on Local Services	\$10.18
Total New Charges	\$31.02



Consumer Information About Pay-Per-Call Services

Calls to interstate 900 numbers, accessed through a long distance company, are billed in a section of the phone bill called Pay-Per-Call Services. The rates for these calls are determined by the information provider. Irresponsible calling to these numbers can result in unexpectedly high bills.

The Telephone Disclosure and Dispute Resolution Act assures that your basic and long distance service will not be disconnected for failure to pay disputed 900-call charges.

If you think you've been incorrectly billed for calls to 900 numbers, call the number listed on the page of your phone bill where the charges in question appear. Charges must be disputed within the 60 days of receiving your bill. The billing company must follow the billing regulations or forfeit any disputed amount (up to \$50 per call).

You may withhold payment for the disputed amount and collection of that amount will be suspended during the investigation. If you fail to pay the legitimate charges, access to 900 numbers may be denied. Further collection action may be taken by the information provider.

Selective Blocking Service prevents calls to pay-per-call numbers from your telephone line and is available at no charge.

If you would like to order this service:
Residential customers please call toll free 1.866.984.2001, Monday through Friday, 8am to 6pm.
Business customers please call toll free 1.866.984.3001, Monday through Friday 8:30am to 5pm.

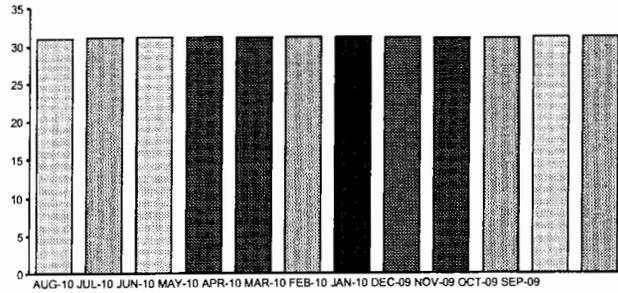
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Billing Date: Sep 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan Jul 09 to Aug 08	\$0.00
2. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Aug 09 to Sep 08

Service: Business Voice	Telephone Number: 6036220463
3. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Sep 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees are authorized by \$6.20 Federal, State or Local Governments. \$0.84 Federal, State or Local Governments. \$0.57 Fees are explained on page 2. Enhanced 9-1-1 funding is per line with a 25 line cap.

Total Tax & Fees on Local Services	\$10.20
Total New Charges	\$31.04



Federal Subscriber Line Charge

Effective on or about September 1, 2010, your Federal Subscriber Line Charge may change. This charge is required on residential main and additional telephone lines and on single and multi-line business lines, Centrex lines and ISDN BRI or PRI lines. This charge is determined by the Federal Communications Commission (FCC). In addition, your Federal Universal Service Fund (FUSF) surcharge may change effective on or about July 1, 2010. The FUSF surcharge, which is determined and reviewed quarterly by the FCC, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families. This charge is not applied to Lifeline, except for the FUSF surcharge on incidentals.

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Billing Date: Aug 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.15
Payment Received as of Jul 23 Thank You.	(\$31.15)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.04
Total New Charges Due Sep 13, 2010	\$31.04
Total Due (Past Due and New)	\$31.04

Call a meeting –
 no travel required
 FairPoint now offers convenient,
 economical audio conferencing –
 automated or operator assisted.

Need some show and tell?
 We also offer web conferencing,
 so you can make presentations or
 share your desktop.

Save money on Centrex lines
 Sign up through August 30th to
 lock in rates as low as \$22.99 per
 month per line. Call to learn
 how to waive non-recurring
 charges on your Centrex lines!

Contact your local
 account executive or call
1.866.984.3001 to learn more.

Terms and conditions apply.

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370

New Charges Due: Sep 13, 2010

Total Due: \$31.04

Amount Paid:
 \$

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

STBBINS COMMICAL INC
 730 PINE ST
 MANCHESTER NH 03104-3108



Billing Date: Aug 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Payments		
Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
 This service is optional and provided by
 an independent vendor for a fee

Previous Payments
 If you sent a payment that we did not
 receive in time to be reflected on this
 bill, please deduct that amount before
 sending payment. To check whether
 your payment has been received, call
 the Payment Questions number above.

Returned Payment
 If your payment is returned for
 non-sufficient funds, FairPoint will
 resubmit it electronically. A charge
 may apply for each payment returned.

Late Payment Charges
 To avoid a 1.388% late payment
 charge, payment must be received by
 the due date for Total New Charges on
 page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Automatic Payment Enrollment
 Complete and submit coupon printed
 on your bill

Tax & Fees
 Federal Subscriber Line Charge funds
 part of the cost of providing long
 distance companies access to local
 telephone networks. It is applied per
 line.

Federal Universal Service Fee helps
 keep telephone service affordable for
 high cost areas, rural health-care
 providers and library internet access.

E911 Charge funds your community's
 911 system. This fee is sent to your
 state treasury.

The Federal Communications
 Commission (FCC) authorizes the
 Subscriber Line Charge and Universal
 Service Fee.

Online Billing & Payment
 Create your user account at
www.fairpoint.com

When Reviewing Your Bill
 A Regional Toll Call is a call placed
 within New Hampshire but outside of
 your local calling area and a Long
 Distance Toll Call is a call placed
 outside of the 603 calling area.

Installment Arrangement
 You may make an affordable weekly or
 monthly installment arrangement on
 your bill by calling 1-866-529-1302.

Customer Information
 For important consumer information
 see the Customer Guide in your
 FairPoint white pages directory.

Important Credit Reporting Notice
 We furnish our customers bill payment
 information to the major credit reporting
 agencies.

TTY Customers
 Please call Relay Service (711) and
 ask them to relay your call to FairPoint
 Center of your choice.

253193455

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)
 Amex MasterCard VISA Discover
 Card Number: _____ Expiration Date: _____

Signature: _____
Billing Address Changes or Corrections for Account: 603 622 0463 370

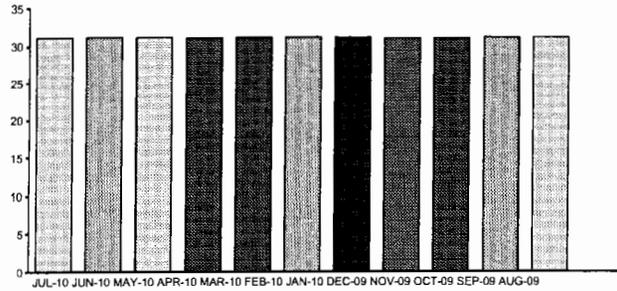
If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.
 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____
 Street Address: _____
 City, State, Zip: _____



Billing Date: Aug 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Jul 09 to Aug 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Aug 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees are authorized by \$6.20 Federal, State or \$1.95 Local Governments. \$0.57 Fees are explained on page 2.

Enhanced 9-1-1 funding is per line with a 25 line cap.

Total Tax & Fees on Local Services	\$10.20
Total New Charges	\$31.04

Prevent injury, expense and penalties

Whether you're a professional excavator or a do-it-yourselfer, digging jobs – including the simple planting of trees and shrubs – can damage utility lines and disrupt vital services to an entire neighborhood. They can also result in injury to you, the digger, along with expensive fines and repair costs.

The depth of utility lines may vary and multiple utility lines may exist in one area, so it is vitally important to know where these lines are.

Call 811 or visit www.call811.com

The local One Call Center, who takes your call, will alert affected utility companies. They will then send out a crew to locate and mark underground lines – for FREE – within the next few days.



1.888.DIG.SAFE
(1.888.344.7233)



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Billing Date: Jul 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.20
Payment Received as of Jun 22 Thank You	(\$31.20)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.15
Total New Charges Due Aug 11, 2010	\$31.15
Total Due (Past Due and New)	\$31.15

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: Aug 11, 2010
 Total Due: \$31.15

Amount Paid:

\$

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

STBBINS COMMICAL INC
 730 PINE ST
 MANCHESTER NH 03104-3108



Billing Date: Jul 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
 This service is optional and provided by an independent vendor for a fee

Previous Payments
 If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
 If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
 To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill

Tax & Fees
 Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber Line Charge and Universal Service Fee.

Online Billing & Payment
 Create your user account at www.FairPoint.com

When Reviewing Your Bill
 A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement
 You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information
 For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
 We furnish our customers' bill payment information to the major credit reporting agencies.

TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

251396990

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment L.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)

Amex MasterCard VISA Discover

Card Number: _____ Expiration Date: _____

Signature: _____
Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.
 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____

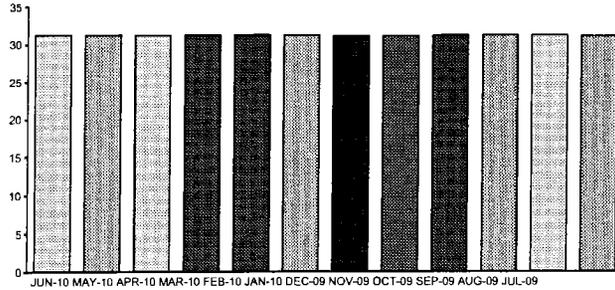
Street Address: _____

City, State, Zip: _____



Billing Date: Jul 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Jun 09 to Jul 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Jul 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees are authorized by \$6.22
 \$0.92 Federal, State or
 \$1.95 Local Governments.
 \$0.57 Fees are explained
 \$0.64 on page 2.
 Enhanced 9-1-1 funding is
 per line with a 25 line cap.

Total Tax & Fees on Local Services \$10.31

Total New Charges \$31.15



Billing Date: Jun 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.20
Payment Received as of May 18 Thank You	(\$31.20)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.20
Total New Charges Due Jul 12, 2010	\$31.20
Total Due (Past Due and New)	\$31.20

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: Jul 12, 2010
 Total Due: \$31.20

Amount Paid:

\$

STBBINS COMMICAL INC
 730 FINE ST
 MANCHESTER NH 03104-3108

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472



Billing Date: Jun 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
 This service is optional and provided by an independent vendor for a fee.

Previous Payments
 If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
 If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
 To avoid a 1.398% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill

Tax & Fees
 Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber Line Charge and Universal Service Fee.

Online Billing & Payment
 Create your user account at www.FairPoint.com

When Reviewing Your Bill
 A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement
 You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information
 For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
 We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

249684938

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)
 Amex MasterCard VISA Discover
 Card Number: _____ Expiration Date: _____

Signature: _____
Billing Address Changes or Corrections for Account: 603 622 0463 370

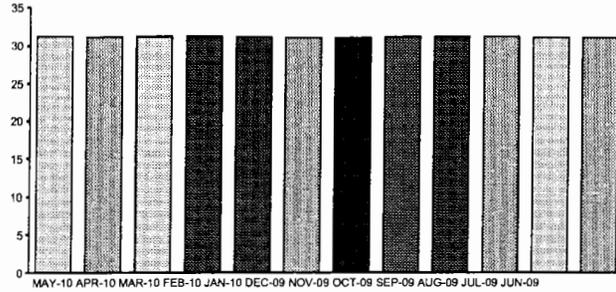
If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections per e.
 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____
 Street Address: _____
 City, State, Zip: _____



Billing Date: Jun 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: May 09 to Jun 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Jun 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees
 \$6.23 are authorized by
 \$0.95 Federal, State or
 \$1.97 Local Governments.
 \$0.57 Fees are explained
 \$0.64 on page 2.
 Enhanced 9-1-1 funding is
 per line with a 25 line cap.

Total Tax & Fees on Local Services \$10.36

Total New Charges \$31.20



Billing Date: May 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.14
Payment Received as of Apr 19 Thank You.	(\$31.14)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.20
Total New Charges Due Jun 11, 2010	\$31.20
Total Due (Past Due and New)	\$31.20

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: Jun 11, 2010
 Total Due: \$31.20

Amount Paid:

\$

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

STBBINS COMMICAL INC
 730 PINE ST
 MANCHESTER NH 03104-3108



Billing Date: May 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
 This service is optional and provided by an independent vendor for a fee

Previous Payments
 If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
 If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
 To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill

Tax & Fees
 Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your communitys 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber Line Charge and Universal Service Fee.

Online Billing & Payment
 Create your user account at www.FairPoint.com

When Reviewing Your Bill
 A **Regional Toll Call** is a call placed within New Hampshire but outside of your local calling area and a **Long Distance Toll Call** is a call placed outside of the 603 calling area.

Installment Arrangement
 You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information
 For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
 We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

247965703

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)

Amex MasterCard VISA Discover

Card Number: _____ Expiration Date: _____

Signature: _____
Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections her e.
 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____

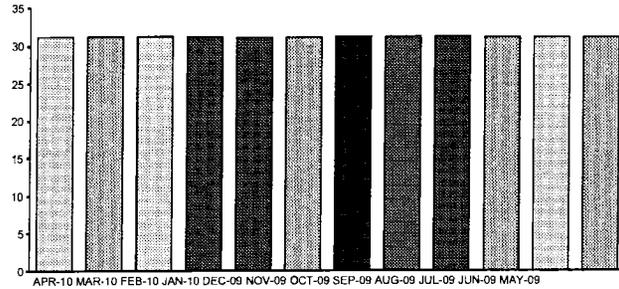
Street Address: _____

City, State, Zip: _____



Billing Date: May 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Apr 09 to May 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: May 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees
 \$6.23 are authorized by
 \$0.95 Federal, State or
 \$1.97 Local Governments.
 \$0.57 Fees are explained
 \$0.64 on page 2.
 Enhanced 9-1-1 funding is
 per line with a 25 line cap.

Total Tax & Fees on Local Services	\$10.36
Total New Charges	\$31.20



FairPoint Caller ID Service Blocking Options

You may not want your name and telephone number to be seen by the people you call who subscribe to Caller ID Service. FairPoint offers you two ways to prevent this, Per-Call Blocking and Line Blocking.

Per-Call Blocking, available at no charge, prevents the display of your name and telephone number. To use it, press *67 (dial 1167 on a rotary phone) before dialing the number.

Line Blocking is also available at no charge to non-published service customers and others who state they have a health or safety concern about displaying their name and telephone number. Once added to your line, Line Blocking automatically prevents the display of your name and telephone number on all calls to Caller ID Service subscribers. Line Blocking can be deactivated on a call-by-call basis by pressing *82 (dial 1182 on a rotary phone) before making a call.

For Residential Customers:

To order Line Blocking, call 1.866.984.2001, weekdays between 8:00 am and 6:00 pm.

For Business Customers:

To order Line Blocking, call 1.866.984.3001 between 8:30 am and 5:00 pm, Monday through Friday.

For Residential and Business Customers:

If you have more than one telephone number, please be sure to list all numbers you wish to have the Line Blocking option. To verify that the Line Blocking option has been activated and is working on your number(s), call the automated Line Blocking test number at 1.888.599.2927 (toll free), 24 hours a day, seven days a week. This call must be made from the number you want verified.

Note: Caller ID Service is available in most areas. Line Blocking and Per-Call Blocking do not prevent the delivery of your number when you place a call to 800, 855, 866, 877, 888 and 900 numbers, or on calls made to Enhanced 911, where available.

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Billing Date: Apr 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.19
Payment Received as of Mar 22 Thank You	(\$31.19)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.14
Total New Charges Due May 12, 2010	\$31.14
Total Due (Past Due and New)	\$31.14

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: May 12, 2010
 Total Due: \$31.14

Amount Paid:

\$

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

STBBINS COMMICAL INC
 730 PINE ST
 MANCHESTER NH 03104-3108



Billing Date: Apr 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

How to Reach Us

Payments		
Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
 This service is optional and provided by an independent vendor for a fee.

Previous Payments
 If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
 If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
 To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill.

Tax & Fees
 Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee
 helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge
 funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC)
 authorizes the Subscriber Line Charge and Universal Service Fee.

Online Billing & Payment
 Create your user account at www.FairPoint.com

When Reviewing Your Bill
 A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installation Arrangement
 You may make an affordable weekly or monthly installation arrangement on your bill by calling 1-866-529-1302.

Customer Information
 For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
 We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

246253083

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)

Amex MasterCard VISA Discover

Card Number: _____ Expiration Date: _____

Signature: _____
 Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____

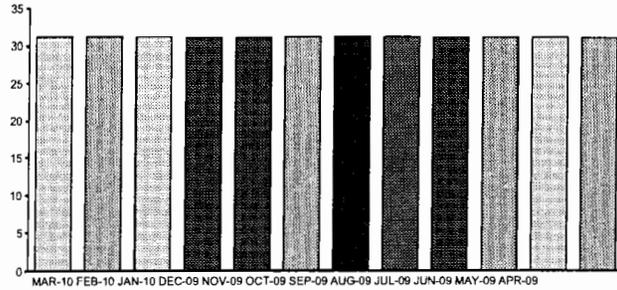
Street Address: _____

City, State, Zip: _____



Billing Date: Apr 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Mar 09 to Apr 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Apr 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees
 All tax and fees
 \$6.23 are authorized by
 \$0.90 Federal, State or
 \$1.96 Local Governments.
 \$0.57 Fees are explained
 \$0.64 on page 2.
 Enhanced 9-1-1 funding is
 per line with a 25 line cap.

Total Tax & Fees on Local Services	\$10.30
Total New Charges	\$31.14



Consumer Information About Pay-Per-Call Services

Calls to interstate 900 numbers, accessed through a long distance company, are billed in a section of the phone bill called Pay-Per-Call Services. The rates for these calls are determined by the information provider. Irresponsible calling to these numbers can result in unexpectedly high bills.

The Telephone Disclosure and Dispute Resolution Act assures that your basic and long distance service will not be disconnected for failure to pay disputed 900-call charges.

If you think you've been incorrectly billed for calls to 900 numbers, call the number listed on the page of your phone bill where the charges in question appear. Charges must be disputed within 60 days of receiving your bill. The billing company must follow the billing regulations or forfeit any disputed amount (up to \$50.00 per call).

You may withhold payment of the disputed amount and collection of that amount will be suspended during the investigation. If you fail to pay legitimate charges, access to 900 numbers may be denied. Further collection action may be taken by the information provider.

Selective Blocking Service prevents calls to pay-per-call numbers from your telephone line and is available at no charge.

If you would like to order this service:

Residential customers please call toll free 1-866-984-2001, Monday through Friday 8am to 6pm

Business customers please call toll free 1-866-984-3001, Monday through Friday 8:30am to 5pm

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Billing Date: Mar 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.19
Payment Received as of Mar 02 Thank You	(\$31.19)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.19
Total New Charges Due Apr 12, 2010	\$31.19
Total Due (Past Due and New)	\$31.19

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: Apr 12, 2010
 Total Due: \$31.19

Amount Paid:
 \$

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

STBBINS COMMICAL INC
 730 PINE ST
 MANCHESTER NH 03104-3108



Billing Date: Mar 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Payments		
Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
 This service is optional and provided by an independent vendor for a fee.

Previous Payments
 If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
 If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
 To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill.

Tax & Fees
 Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee
 helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge
 funds your community 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC)
 authorizes the Subscriber Line Charge and Universal Service Fee.

Online Billing & Payment
 Create your user account at www.FairPoint.com

When Reviewing Your Bill
 A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Instalment Arrangement
 You may make an affordable weekly or monthly instalment arrangement on your bill by calling 1-866-529-1302.

Customer Information
 For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
 We furnish our customers' bill payment information to the major credit reporting agencies.

TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

244469942

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)

Amex MasterCard VISA Discover
 Card Number: _____ Expiration Date: _____

Signature: _____
Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here

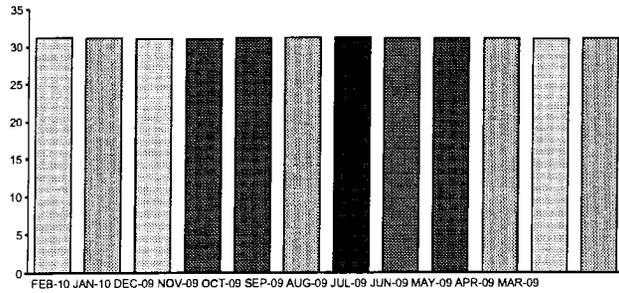
1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment

Name: _____
 Street Address: _____
 City, State, Zip: _____



Billing Date: Mar 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Feb 09 to Mar 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Mar 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees are authorized by Federal, State or Local Governments. Fees are explained on page 2. Enhanced 9-1-1 funding is per line with a 25 line cap.

Total Tax & Fees on Local Services	\$10.35
Total New Charges	\$31.19

Federal Subscriber Line Charge

Effective on or about April 1, 2010, your Federal Subscriber Line Charge may change. This charge is required on residential main and additional telephone lines and on single and multi-line business lines, Centrex lines and ISDN BRI or PRI lines. This charge is determined by the Federal Communications Commission (FCC). In addition, your Federal Universal Service Fund (FUSF) surcharge may change effective on or about April 1, 2010. The FUSF surcharge, which is determined and reviewed quarterly by the FCC, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families. This charge is not applied to Lifeline, except for the FUSF surcharge on incidentals.

Prevent injury, expense and penalties

Whether you're a professional excavator or a do-it-yourselfer, digging jobs – including the simple planting of trees and shrubs – can damage utility lines and disrupt vital services to an entire neighborhood. They can also result in injury to you, the digger, along with expensive fines and repair costs.

The depth of utility lines may vary and multiple utility lines may exist in one area, so it is vitally important to know where these lines are.

Call 811 or visit www.call811.com

The local One Call Center, who takes your call, will alert affected utility companies. They will then send out a crew to locate and mark underground lines – for FREE – within the next few days.



**Know what's below.
Call before you dig.**

**1.888.DIG.SAFE
(1.888.344.7233)**



FairPoint
communications

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Billing Date: Feb 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.11
Payment Received as of Jan 22 Thank You.	(\$31.11)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.19
Total New Charges Due Mar 15, 2010	\$31.19
Total Due (Past Due and New)	\$31.19

Questions about your Bill?
 See page 2 for FairPoint contact information.
 Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: Mar 15, 2010
 Total Due: \$31.19

Amount Paid:

\$

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

STBBINS COMMICAL INC
 730 PINE ST
 MANCHESTER NH 03104-3108



Billing Date: Feb 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
 This service is optional and provided by an independent vendor for a fee

Previous Payments
 If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
 If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
 To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill

Tax & Fees
 Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber Line Charge and Universal Service Fee.

Online Billing & Payment
 Create your user account at www.FairPoint.com

When Reviewing Your Bill
 A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement
 You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information
 For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
 We furnish our customers' bill payment information to the major credit reporting agencies.

TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

242846963

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)
 Amex MasterCard VISA Discover
 Card Number: _____ Expiration Date: _____

Signature: _____
Billing Address Changes or Corrections for Account: 603 622 0463 370

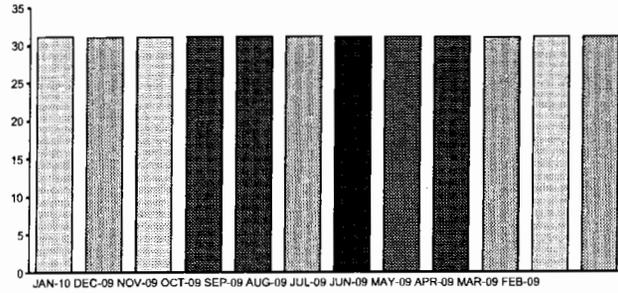
If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections her e.
 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____
 Street Address: _____
 City, State, Zip: _____



Billing Date: Feb 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Jan 09 to Feb 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Feb 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees
 All tax and fees
 are authorized by
 \$6.23 Federal, State or
 \$0.88 Local Governments.
 \$1.96 Fees are explained
 \$0.64 on page 2.
 Enhanced 9-1-1 funding is
 per line with a 25 line cap.

Total Tax & Fees on Local Services \$10.35

Total New Charges \$31.19



Billing Date: Jan 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.07
Payment Received as of Dec 22 Thank You.	(\$31.07)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.11
Total New Charges Due Feb 11, 2010	\$31.11
Total Due (Past Due and New)	\$31.11

Do Not Call

The **Federal Communications Commission** and **Federal Trade Commission** have adopted regulations that establish a national do-not-call registry and require that persons or entities that make telephone solicitations comply with those regulations. Telephone solicitations generally include telephone calls or messages for the purpose of encouraging the purchase or rental of, or investment in, property, goods or services. These regulations may be found at 47 C.F.R. § 64.1200 and 16 C.F.R. Part 310, and further information is available at ftc.gov.

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: Feb 11, 2010
 Total Due: \$31.11
 Amount Paid:
 \$

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

STBBINS COMMICAL INC
 730 PINE ST
 MANCHESTER NH 03104-3108



Billing Date: Jan 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Payments		
Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
 This service is optional and provided by an independent vendor for a fee.

Previous Payments
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Returned Payment
 If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
 To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill.

Tax & Fees
 Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee
 helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge
 funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC)
 authorizes the Subscriber Line Charge and Universal Service Fee.

Online Billing & Payment
 Create your user account at www.fairpoint.com

When Reviewing Your Bill
 A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installation Arrangement
 You may make an affordable weekly or monthly installation arrangement on your bill by calling 1-866-529-1302.

Customer Information
 For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
 We furnish our customers' bill payment information to the major credit reporting agencies.

TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

241209521

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)

Amex MasterCard VISA Discover

Card Number: _____ Expiration Date: _____

Signature: _____
Billing Address Changes or Corrections for Account: 603 622 0463 370

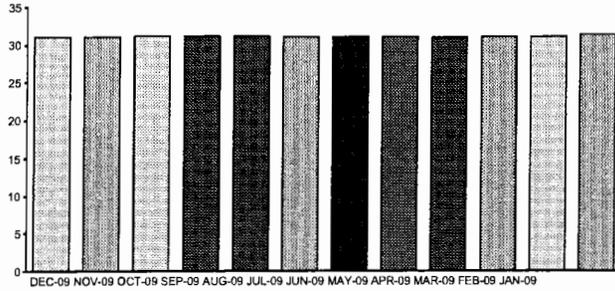
If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.
 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____
 Street Address: _____
 City, State, Zip: _____



Billing Date: Jan 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Dec 09 to Jan 08

Service: Business Voice Telephone Number: 6036220463	
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Jan 09, 2010
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees
 \$6.23 are authorized by
 \$0.80 Federal, State or
 \$1.96 Local Governments.
 \$0.64 Fees are explained
 \$0.64 on page 2.

Total Tax & Fees on Local Services \$10.27

Enhanced 9-1-1 funding is
 per line with a 25 line cap.

Total New Charges \$31.11



Important Information About Telecommunications Relay Service

Think for a moment how valuable the telephone is in your everyday life. The telephone lets you talk to others immediately and conveniently. But what about people who can't hear, can't speak or those whose hearing has diminished with age? How do you communicate with them?

Telecommunications Relay Service, also known as **TRS**, is your convenient link to telephone system users who are deaf, hard-of-hearing or speech-disabled and use text telephones or TTYs.

When you want to call a TTY user, simply call the TRS. A Communications Assistant (CA) will place your call and type your spoken words for the text telephone user to read. The Communications Assistant will also read messages that the TTY user sends back to you. All conversations are private and confidential, and everything the CA hears will be relayed to the TTY user. There is no censorship.

There is no charge to TRS users for this service, however, regular phone charges do apply. Callers can use TRS as often as they want – 24 hours a day, seven days a week – and conversations have no time limits.

You can reach the TRS by dialing **711** in any state. TRS providers also have direct-dial numbers that are listed in the telephone directories or on their websites.

TRS also provides for other services to be used as well:

Speech-to-Speech is the relaying of calls for those who have a speech disability and may not be readily understood when using the telephone. This service is also available by calling 711 or the direct number provided by the TRS provider. The CA is able to assume an active or passive role in repeating the conversation and follows the same guidelines as with a TTY call—all conversations are private, confidential and relayed in their entirety, 24 hours a day.

TRS calls from payphones – On October 25, 2002, the Federal Communications Commission (FCC) ruled that TRS calls from payphones will remain free of charge for local calls, and that TRS toll calls from payphones can only be made using the following payment options: Calling Cards, Prepaid Cards, Collect or Third Party Billing. More information on prepaid phone cards is available on the FCC's Consumer and Governmental Affairs Bureau (CGB) website at fcc.gov/cgb/consumerfacts/prepaidcards.html.

Video Relay Service (VRS) is a video link using TRS that allows a CA to view and interpret the caller's sign language and relay the conversation to a voice caller. This type of relay service is not required by the FCC, but is offered on an optional basis by certain TRS providers. To learn more about VRS in your area, call your local TRS provider, or go to the following FCC website: fcc.gov/cgb/dro/trsphonebk.html.

IP Relay Service: On April 22, 2002, the FCC ruled that IP Relay Services fall within the definition of TRS. IP Relay enables two-way communication between an individual who uses a non-voice terminal device (a computer, PDA, Web-capable telephone, or pager device) and an individual using a standard voice telephone. IP Relay Service works as follows:

- A user establishes a local connection to an **Internet Service Provider (ISP)** using a computer, web phone, personal digital assistant, or any other IP-capable device.
- The user types in an IP Relay provider's Internet address, such as **IP-Relay.com**, and clicks on the relay operator's icon. When the call reaches the Internet platform, it automatically establishes a connection via an 800 number to that provider's relay center.
- The call is immediately routed to a Communications Assistant, and a regular relay session initiated.



Special Notice for New Hampshire Residents

New Hampshire residents can receive help in paying for their telephone service under two assistance programs offered by FairPoint to low-income households: FairPoint **Lifeline service** and the **Link-Up** program.

These programs are available to income eligible customers with household incomes no more than 135 percent of the federal poverty income guidelines or if you have been found eligible for Medicaid, Supplemental Security Income, Low Income Home Energy Assistance, Section 8 Housing, Food Stamps, the National School Lunch/Free Lunch Program or the Temporary Aid to Needy Families program.

FairPoint Lifeline service offers customers a monthly discount on their telephone bill. Additionally, New Hampshire Lifeline customers receive a credit toward the federal subscriber line charge each month. Through the Link-Up program, qualified customers receive a discount of 50% (up to \$30) off the cost of installing new service. Lifeline customers can also request toll-blocking, a service that prevents toll calls (such as long distance) from being made. Customers using this service can still use pre-paid calling cards or dial-around services to place long-distance calls from their homes.

For more information about the Lifeline and Link-Up programs, please contact your FairPoint service representative at **1-866-984-2001**.

Consumer Information About Pay-Per-Call Services

Calls to interstate 900 numbers, accessed through a long distance company, are billed in a section of the phone bill called Pay-Per-Call Services. The rates for these calls are determined by the information provider. Irresponsible calling to these numbers can result in unexpectedly high bills.

The Telephone Disclosure and Dispute Resolution Act assures that your basic and long distance service will not be disconnected for failure to pay disputed 900-call charges.

If you think you've been incorrectly billed for calls to 900 numbers, call the number listed on the page of your phone bill where the charges in question appear. Charges must be disputed within 60 days of receiving your bill. The billing company must follow the billing regulations or forfeit any disputed amount (up to \$50.00 per call).

You may withhold payment of the disputed amount and collection of that amount will be suspended during the investigation. If you fail to pay legitimate charges, access to 900 numbers may be denied. Further collection action may be taken by the information provider.

Selective Blocking Service prevents calls to pay-per-call numbers from your telephone line and is available at no charge.

If you would like to order this service: Residential customers please call toll free 1-866-984-2001, Monday through Friday 8 a.m. to 6 p.m. Business customers please call toll free 1-866-984-3001, Monday through Friday 8:30 a.m. to 5 p.m.



Billing Date: Dec 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.07
Payment Received as of Nov 20 Thank You.	(\$31.07)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.07
Total New Charges Due Jan 11, 2010	\$31.07
Total Due (Past Due and New)	\$31.07

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: Jan 11, 2010
 Total Due: \$31.07

Amount Paid:
 \$

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

STBBINS COMMICAL INC
 730 PINE ST
 MANCHESTER NH 03104-3108



Billing Date: Dec 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-084-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

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Returned Payment
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Late Payment Charges
 To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill

Tax & Fees
 Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

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Customer Information
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Important Credit Reporting Notice
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TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

239615406

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)
 Amex MasterCard VISA Discover
 Card Number: _____ Expiration Date: _____

Signature: _____
Billing Address Changes or Corrections for Account: 603 622 0463 370

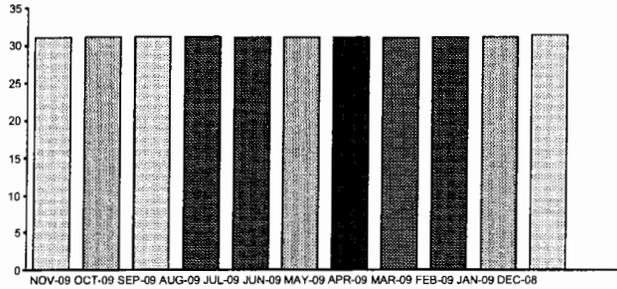
If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.
 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____
 Street Address: _____
 City, State, Zip: _____



Billing Date: Dec 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Nov 09 to Dec 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Dec 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees
 All tax and fees
 \$6.23 are authorized by
 Federal, State or
 Local Governments.
 Fees are explained
 on page 2.

Total Tax & Fees on Local Services \$10.23

Enhanced 9-1-1 funding is
 per line with a 25 line cap.

Total New Charges \$31.07



Billing Date: Nov 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.11
Payment Received as of Oct 23 Thank You	(\$31.11)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.07
Total New Charges Due Dec 14, 2009	\$31.07
Total Due (Past Due and New)	\$31.07

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: Dec 14, 2009
 Total Due: \$31.07

Amount Paid:
 \$

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

STBBINS COMMICAL INC
 730 FINE ST
 MANCHESTER NH 03104-3108



Billing Date: Nov 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

How to Reach Us

Payments		
Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
 This service is optional and provided by an independent vendor for a fee.

Previous Payments
 If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
 If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
 To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill

Tax & Fees
 Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber Line Charge and Universal Service Fee.

Online Billing & Payment
 Create your user account at www.fairpoint.com

When Reviewing Your Bill
 A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installation Arrangement
 You may make an affordable weekly or monthly installation arrangement on your bill by calling 1-866-529-1302.

Customer Information
 For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
 We furnish our customers' bill payment information to the major credit reporting agencies.

TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

238111198

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)

Amex MasterCard VISA Discover

Card Number: _____ Expiration Date: _____

Signature: _____
Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

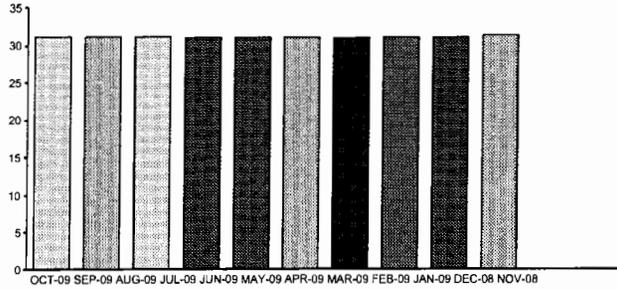
1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____
 Street Address: _____
 City, State, Zip: _____



Billing Date: Nov 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Oct 09 to Nov 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Nov 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees
 \$6.23 are authorized by
 Federal, State or
 Local Governments.
 \$0.64 Fees are explained
 on page 2.
 Enhanced 9-1-1 funding is
 per line with a 25 line cap.

Total Tax & Fees on Local Services	\$10.23
Total New Charges	\$31.07



Billing Date: Oct 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.11
Payment Received as of Sep 21 Thank You:	(\$31.11)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.11
Total New Charges Due Nov 12, 2009	\$31.11
Total Due (Past Due and New)	\$31.11

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: Nov 12, 2009
 Total Due: \$31.11

Amount Paid:

\$

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

STBBINS COMMICAL INC
 730 PINE ST
 MANCHESTER NH 03104-3108



Billing Date: Oct 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

How to Reach Us

Payments		
Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
 This service is optional and provided by an independent vendor for a fee.

Returned Payment
 If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
 To avoid a 1.366% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill

Tax & Fees
 Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee
 helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge
 funds your community 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC)
 authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
 Create your user account at www.FairPoint.com

When Reviewing Your Bill
 A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement
 You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information
 For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
 We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice

236476596

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)

Amex MasterCard VISA Discover

Card Number: _____ Expiration Date: _____

Signature: _____
Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____

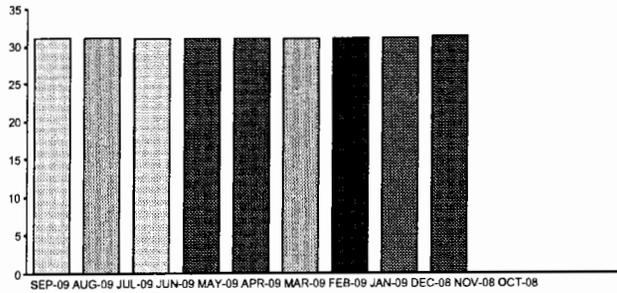
Street Address: _____

City, State, Zip: _____



Billing Date: Oct 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Sep 09 to Oct 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Oct 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees
 All tax and fees
 \$6.23 are authorized by
 \$0.80 Federal, State or
 \$1.96 Local Governments.
 \$0.64 Fees are explained
 \$0.64 on page 2.

Enhanced 9-1-1 funding is
 per line with a 25 line cap.

Total Tax & Fees on Local Services **\$10.27**

Total New Charges **\$31.11**



Consumer Information About Pay-Per-Call Services

Calls to interstate 900 numbers, accessed through a long distance company, are billed in a section of the phone bill called Pay-Per-Call Services. The rates for these calls are determined by the information provider. Irresponsible calling to these numbers can result in unexpectedly high bills.

The Telephone Disclosure and Dispute Resolution Act assures that your basic and long distance service will not be disconnected for failure to pay disputed 900-call charges.

If you think you've been incorrectly billed for calls to 900 numbers, call the number listed on the page of your phone bill where the charges in question appear. Charges must be disputed within 60 days of receiving your bill. The billing company must follow the billing regulations or forfeit any disputed amount (up to \$50.00 per call).

You may withhold payment of the disputed amount and collection of that amount will be suspended during the investigation. If you fail to pay legitimate charges, access to 900 numbers may be denied. Further collection action may be taken by the information provider.

Selective Blocking Service prevents calls to pay-per-call numbers from your telephone line and is available at no charge.

If you would like to order this service:

Residential customers please call toll free 1-866-984-2001, Monday through Friday 8am to 6pm

Business customers please call toll free 1-866-984-3001, Monday through Friday 8:30am to 5pm

Rate Information

FairPoint Communications posts rates for regulated services for business and consumer customers on its website at www.FairPoint.com in the Regulatory Terms and Conditions section. In addition, the rates for basic monthly service are published in the front pages of the FairPoint Communications directory.

This notice is published in compliance with NH Public Utilities Commission 1203.02. The Consumer Affairs Division of the NH PUC can be reached at 1-800-852-3793.

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Billing Date: Sep 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.11
Payment Received as of Aug 25 Thank You	(\$31.11)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.11
Total New Charges Due Oct 13, 2009	\$31.11
Total Due (Past Due and New)	\$31.11

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: Oct 13, 2009
 Total Due: \$31.11

Amount Paid:
 \$

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

STBBINS COMMICAL INC
 730 PINE ST
 MANCHESTER NH 03104-3108



Billing Date: Sep 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
 This service is optional and provided by an independent vendor for a fee.

Previous Payments
 If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
 If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
 To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill.

Tax & Fees
 Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber Line Charge and Universal Service Fee.

Online Billing & Payment
 Create your user account at www.FairPoint.com

When Reviewing Your Bill
 A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement
 You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information
 For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
 We furnish our customers' bill payment information to the major credit reporting agencies.

TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

234822018

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment. L

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)
 Amex MasterCard VISA Discover
 Card Number: _____ Expiration Date: _____

Signature: _____
Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here:
 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

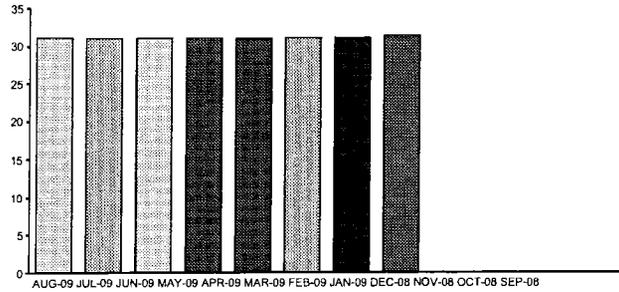
Name: _____
 Street Address: _____
 City, State, Zip: _____



Billing Date: Sep 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Aug 09 to Sep 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Sep 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees
 \$6.23 are authorized by
 \$0.80 Federal, State or
 \$1.96 Local Governments
 \$0.64 Fees are explained
 \$0.64 on page 2.
 Enhanced 9-1-1 funding is
 per line with a 25 line cap.

Total Tax & Fees on Local Services \$10.27

Total New Charges \$31.11



Billing Date: Aug 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.04
Payment Received as of Aug 04 Thank You	(\$31.04)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.11
Total New Charges Due Sep 11, 2009	\$31.11
Total Due (Past Due and New)	\$31.11

Effective 6/29/09 the price of Business Extra was decreased from \$.13 per minute to \$.065 per minute.

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: Sep 11, 2009
 Total Due: \$31.11
 Amount Paid: \$

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

STBBINS COMMICAL INC
 730 PINE ST
 MANCHESTER, NH 03104-3108



Billing Date: Aug 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Payments		
Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-866-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
 This service is optional and provided by an independent vendor for a fee.

Previous Payments
 If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
 If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
 To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill.

Tax & Fees
 Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee
 helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge
 funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC)
 authorizes the Subscriber line Charge and Universal Service Fee.

Online Billing & Payment
 Create your user account at www.FairPoint.com

When Reviewing Your Bill
 A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement
 You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information
 For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
 We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

233268698

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)

Amex MasterCard VISA Discover

Card Number: _____ Expiration Date: _____

Signature: _____
 Billing Address Changes or Corrections for Account: 603 622 0463 370

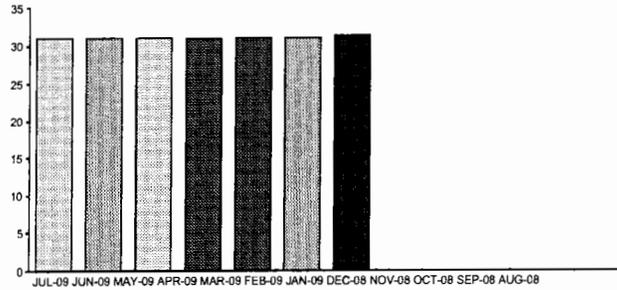
If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.
 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____
 Street Address: _____
 City, State, Zip: _____



Billing Date: Aug 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Jul 09 to Aug 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Aug 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees are authorized by Federal, State or Local Governments. Fees are explained \$0.64 on page 2. Enhanced 9-1-1 funding is per line with a 25 line cap.

Total Tax & Fees on Local Services	\$10.27
Total New Charges	\$31.11



Billing Date: Jul 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.03
Payment Received as of Jun 18 Thank You.	(\$31.03)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.04
Total New Charges Due Aug 11, 2009	\$31.04
Total Due (Past Due and New)	\$31.04

Effective 6/29/09 the price of Business Extra was decreased from \$.13 per minute to \$.065 per minute.

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: Aug 11, 2009
 Total Due: \$31.04
 Amount Paid:
 \$

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

STBBINS COMMICAL INC
 730 FINE ST
 MANCHESTER NH 03104-3108



Billing Date: Jul 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Payments		
Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-866-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
 This service is optional and provided by an independent vendor for a fee.

Previous Payments
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Returned Payment
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Late Payment Charges
 To avoid a 1.368% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

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 For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
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TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

231726289

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)

Amex MasterCard VISA Discover
 Card Number: _____ Expiration Date: _____

Signature: _____
Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

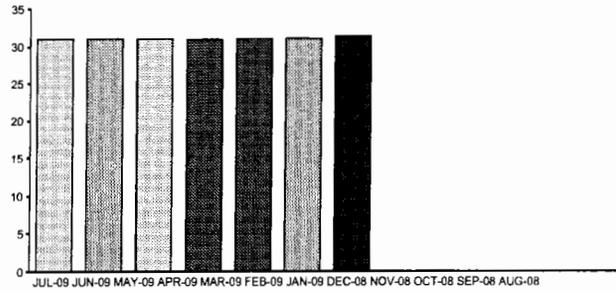
Name: _____
 Street Address: _____
 City, State, Zip: _____



Billing Date: Jul 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Jun 09 to Jul 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Jul 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees are authorized by Federal, State or Local Governments. Fees are explained on page 2. Enhanced 9-1-1 funding is per line with a 25 line cap.

Total Tax & Fees on Local Services \$10.20

Total New Charges \$31.04



Billing Date: Jun 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.03
Payment Received as of May 22 Thank You.	(\$31.03)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.03
Total New Charges Due Jul 13, 2009	\$31.03
Total Due (Past Due and New)	\$31.03

IMPORTANT NOTICE REGARDING YOUR INVOICE

Due to our recent system changes you may have received your monthly invoice later than your regularly scheduled date. Your invoice may not reflect some of your recent payments or credits. You can obtain basic payment information, including your account balance by calling your Customer Service Representative and selecting option #2.

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: Jul 13, 2009
 Total Due: \$31.03
 Amount Paid:
 \$

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

STBBINS COMMICAL INC
 730 FINE ST
 MANCHESTER NH 03104-3108



Billing Date: Jun 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302

Bills, Orders, Repairs, Special Services

Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-866-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
 This service is optional and provided by an independent vendor for a fee.

Previous Payments
 If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
 If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
 To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill

Tax & Fees
 Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber Line Charge and Universal Service Fee.

Online Billing & Payment
 Create your user account at www.fairpoint.com

When Reviewing Your Bill
 A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement
 You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information
 For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
 We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

230126959

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)
 Amex MasterCard VISA Discover
 Card Number: _____ Expiration Date: _____

Signature: _____
Billing Address Changes or Corrections for Account: 603 622 0463 370

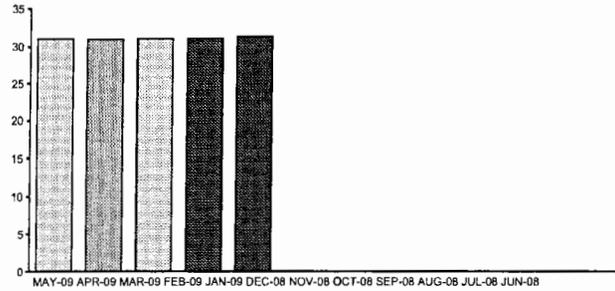
If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.
 1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____
 Street Address: _____
 City, State, Zip: _____



Billing Date: Jun 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1. FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: May 09 to Jun 08

Service: Business Voice	Telephone Number: 6036220463
2. Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: Jun 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Tax & Fees on Local Services

1. Federal Subscriber Line Charge
2. Federal Universal Service Fund Surcharge
3. State Tax
4. E911 Surcharge
5. Federal Excise Tax

Tax & Fees

All tax and fees
 \$6.25 are authorized by
 \$0.71 Federal, State or
 \$1.95 Local Governments.
 \$0.64 Fees are explained
 \$0.64 on page 2.

Total Tax & Fees on Local Services

\$10.19

Enhanced 9-1-1 funding is
 per line with a 25 line cap.

Total New Charges

\$31.03



Billing Date: May 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$30.93
Payment Received as of Apr 27 Thank You	(\$30.93)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.03
Total New Charges Due Jun 11, 2009	\$31.03
Total Due (Past Due and New)	\$31.03

Questions about your Bill?
 See page 2 for FairPoint contact information

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: Jun 11, 2009
 Total Due: \$31.03

Amount Paid:

\$

STBBINS COMMICAL INC
 730 PINE ST
 MANCHESTER NH 03104-3106

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472



Billing Date: May 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

How to Reach Us

Payments		
Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
 This service is optional and provided by an independent vendor for a fee.

Previous Payments
 If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
 If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
 To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Online Billing & Payment
 Create your user account at www.FairPoint.com

Tax & Fees
 Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee
 helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge
 funds your community 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC)
 authorizes the Subscriber Line Charge and Universal Service Fee.

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill

When Reviewing Your Bill
 A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement
 You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information
 For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
 We furnish our customers' bill payment information to the major credit reporting agencies.

TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

228487386

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)

Amex MasterCard VISA Discover

Card Number: _____ Expiration Date: _____

Signature: _____
 Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____

Street Address: _____

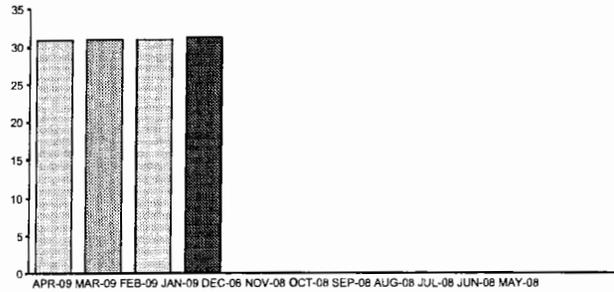
City, State, Zip: _____



Billing Date: May 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1 FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Apr 09 to May 08

Service: Business Voice	Telephone Number: 6036220463
2 Main Line/s	\$20.84
Subtotal for 6036220463	\$20.84
Total:	\$20.84



Billing Date: May 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services

- 1 Federal Subscriber Line Charge
- 2 Federal Universal Service Fund Surcharge
- 3 State Tax
- 4 E911 Surcharge
- 5 Federal Excise Tax

Tax & Fees

All tax and fees are authorized by Federal, State or Local Governments. Fees are explained on page 2. Enhanced 9-1-1 funding is per line with a 25 time cap.

Total Tax & Fees on Local Services	\$10.19
Total New Charges	\$31.03



Billing Date: Apr 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 1 of 4

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.07
Payment Received as of Mar 30 Thank You.	(\$31.07)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$30.93
Total New Charges Due May 12, 2009	\$30.93
Total Due (Past Due and New)	\$30.93

IMPORTANT NOTE REGARDING PAST DUE BALANCES:

Starting mid-March, monthly billing statements were issued on regular cycles so your statement was sent to you on your regularly scheduled date. However, due to our recent system changes, prior to March, you may have received your monthly invoice later than your regularly schedule date. For this reason, if your payment for the invoice that we delivered to you late was not processed by the time your next billing statement was sent to you, your new invoice may reflect a past due amount. Remember, you will always have 30 days to pay your bill from the date indicated on the bill. The Past Due status indicator on the bill may not be accurate.

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications



Account: 603 622 0463 370
 New Charges Due: May 12, 2009
 Total Due: \$30.93

Amount Paid:
 \$

STBBINS COMMICAL INC
 730 PINE ST
 MANCHESTER NH 03104-3108

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472



Billing Date: Apr 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

Page 2 of 4

How to Reach Us

Payments		
Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**
 This service is optional and provided by an independent vendor for a fee.

Previous Payments
 If you sent a payment that we did not receive in time (to be reflected on this bill, please deduct that amount before sending payment). To check whether your payment has been received, call the Payment Questions number above.

Returned Payment
 If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges
 To avoid a 1.366% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Online Billing & Payment
 Create your user account at www.FairPoint.com

Tax & Fees
 Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your communitys 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber Line Charge and Universal Service Fee.

Automatic Payment Enrollment
 Complete and submit coupon printed on your bill

When Reviewing Your Bill
 A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement
 You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information
 For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice
 We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers
 Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

226672268

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)

Amex MasterCard VISA Discover
 Card Number: _____ Expiration Date: _____

Signature: _____
Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

1: Check this box 2: Enter your correct billing address 3: Return this slip with your payment.

Name: _____
 Street Address: _____
 City, State, Zip: _____



Billing Date: Apr 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 3 of 4

Comparative analysis of FairPoint calling services



Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1 FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Mar 09 to Apr 08

Service: Business Voice	Telephone Number: 6036220463	
2 Main Line/s	Mar 09 to Apr 08	\$20.84
Subtotal for 6036220463		\$20.84
Total:		\$20.84



Billing Date: Apr 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 4 of 4

Tax & Fees on Local Services

- 1 Federal Subscriber Line Charge
- 2 Federal Universal Service Fund Surcharge
- 3 State Tax
- 4 E911 Surcharge
- 5 Federal Excise Tax

Tax & Fees

All tax and fees are authorized by \$6.25 Federal, State or \$0.62 Local Governments. \$1.94 Fees are explained \$0.64 on page 2.

Enhanced 9-1-1 funding is per line with a 25 line cap.

Total Tax & Fees on Local Services	\$10.09
Total New Charges	\$30.93



Billing Date: Mar 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 1 of 3

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.07
Payment Received as of Mar 06 Thank You	(\$31.07)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.07
Total New Charges Due Apr 13	\$31.07
Total Due (Past Due and New)	\$31.07

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: Apr 13, 2009
 Total Due: \$31.07

Amount Paid:
 \$

STBBINS COMMICAL INC
 730 PINE ST
 MANCHESTER NH 03104-3108

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472



Billing Date: Mar 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

Page 2 of 3

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8:00am-6:00pm EST	Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**

This service is optional and provided by an independent vendor for a fee.

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:
 FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Online Billing & Payment
 Create your user account at www.FairPoint.com

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your community's 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber Line Charge and Universal Service Fee.

Automatic Payment Enrollment Complete and submit coupon printed on your bill

When Reviewing Your Bill

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information

For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

224845137

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month's payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)
 Amex MasterCard VISA Discover
 Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here.

1. Check this box 2. Enter your correct billing address 3. Return this slip with your payment.

Name: _____

Street Address: _____

City, State, Zip: _____



Billing Date: Mar 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 3 of 3



Comparative analysis of FairPoint calling services



CHANGES IN FEDERAL CHARGES BEGINNING ON OR ABOUT APRIL 1, 2009

Effective on or about April 1, 2009, the Federal Subscriber Line Charge may change on your main phone line and on any additional phone line. This charge helps pay for the costs of providing and maintaining the local network. In addition, your Federal Universal Service Fund (FUSF) surcharge may change effective on or about April 1, 2009. The FUSF surcharge, which is authorized by the FCC and reviewed quarterly, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families. This charge is not applied to Lifeline, except for the FUSF surcharge on incidentals.

Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1 FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Feb 09 to Mar 08

Service: Business Voice	Telephone Number: 6036220463
2 Main Line/s	\$20.99
Subtotal for 6036220463	\$20.99

Total: \$20.99

Tax & Fees on Local Services

	Tax & Fees
3 Federal Subscriber Line Charge	All tax and fees are authorized by \$6.25
4 Federal Universal Service Fund Surcharge	\$0.59 Federal, State or
5 State Tax	\$1.95 Local Governments.
6 E911 Surcharge	\$0.64 Fees are explained
7 Federal Excise Tax	\$0.65 on page 2.
Total Tax & Fees on Local Services	\$10.08
Total New Charges	\$31.07

Enhanced 9-1-1 funding is per line with a 25 line cap.



Billing Date: Feb 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Page 1 of 3

STBBINS COMMICAL INC

Account Summary

Previous Charges	\$31.33
Payment Received as of Feb 03 Thank You	(\$31.33)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$31.07
Total New Charges Due Mar 23	\$31.07
Total Due (Past Due and New)	\$31.07

Important notice regarding your upcoming statement

You may notice some changes to your monthly statement and the options you have to pay and view your bill due to the recent transition of services from Verizon Communications to FairPoint Communications. In addition to a new address to mail your monthly payment, you will be able to view and pay your bill online. Visit FairPoint.com or contact your customer service representative for more information.

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



Account: 603 622 0463 370
 New Charges Due: Mar 23, 2009
 Total Due: \$31.07
 Amount Paid:
 \$

STBBINS COMMICAL INC
 730 PINE ST
 MANCHESTER, NH 03104-3108

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472



Billing Date: Feb 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463

Page 2 of 3

How to Reach Us

Payments

Pay By Phone Service*	Hours: 24hrs a day, 7 days a week	Phone: 1-866-658-9040
Payment Questions / Payment Arrangements	Hours: M-F 8.00am-6.00pm EST	Phone: 1-866-529-1302
Bills, Orders, Repairs, Special Services		
Business Sales & Service Center	Hours: M-F 8:30am-5:00pm EST	Phone: 1-866-984-3001
Telephone Repair	Hours: 24hrs a day, 7 days a week	Phone: 1-888-984-1515
Internet & Email Technical Support	Hours: 24hrs a day, 7 days a week	Phone: 1-800-240-5019

For Your Information

***Pay By Phone**

This service is optional and provided by an independent vendor for a fee

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Payment Questions number above.

Returned Payment

If your payment is returned for non-sufficient funds, FairPoint will resubmit it electronically. A charge may apply for each payment returned.

Late Payment Charges

To avoid a 1.388% late payment charge, payment must be received by the due date for Total New Charges on page 1.

Mail Payments to:

FairPoint Communications
 PO Box 11021
 Lewiston, ME 04243-9472

Online Billing & Payment
 Create your user account at www.FairPoint.com

Tax & Fees

Federal Subscriber Line Charge funds part of the cost of providing long distance companies access to local telephone networks. It is applied per line.

Federal Universal Service Fee helps keep telephone service affordable for high cost areas, rural health-care providers and library internet access.

E911 Charge funds your communitys 911 system. This fee is sent to your state treasury.

The Federal Communications Commission (FCC) authorizes the Subscriber line Charge and Universal Service Fee.

Automatic Payment Enrollment Complete and submit coupon printed on your bill

When Reviewing Your Bill

A Regional Toll Call is a call placed within New Hampshire but outside of your local calling area and a Long Distance Toll Call is a call placed outside of the 603 calling area.

Installment Arrangement

You may make an affordable weekly or monthly installment arrangement on your bill by calling 1-866-529-1302.

Customer Information

For important consumer information see the Customer Guide in your FairPoint white pages directory.

Important Credit Reporting Notice We furnish our customers bill payment information to the major credit reporting agencies.

TTY Customers

Please call Relay Service (711) and ask them to relay your call to FairPoint Center of your choice.

223342036

Automatic Payment Enrollment for Account: 603 622 0463 370

By signing below, I authorize FairPoint Communications or its operating subsidiary to automatically charge my account for the amount(s) due. Select one of the Auto Pay options and complete the information. Please include your check for this month payment.

Bank Draft (Automatic debit from your account) Credit Card (Automatic charge to your Credit Card)

Amex MasterCard VISA Discover
 Card Number: _____ Expiration Date: _____

Signature: _____

Billing Address Changes or Corrections for Account: 603 622 0463 370

If your billing address has changed, or if your address is incorrect as it appears on this bill, please provide corrections here a.
 1. Check this box 2. Enter your correct billing address 3. Return this slip with your payment.

Name: _____

Street Address: _____

City, State, Zip: _____



Billing Date: Feb 09, 2009
 Account No: 603 622 0463 370
 Phone Number: 603-622-0463
 How to Reach Us: See page 2

Comparative analysis of FairPoint calling services

Note that in the Comparative Analysis chart, there are no charges indicated for the month of February. The reason for this is the information was not available due to the transition of services from Verizon Communications to FairPoint Communications.

We apologize for any inconvenience, but the information will be available in future statements

Account Information, Charges and Credits

Recurring Charges

Charge	Amount
1 FairPoint Business Extra Plan	\$0.00
Total Recurring Charges	\$0.00

New Charges: Jan 09 to Feb 08

Service: Business Voice	Telephone Number: 6036220463
2 Main Lines	\$20.99
Subtotal for 6036220463	\$20.99

Total: \$20.99

Tax & Fees on Local Services	Tax & Fees
3 Federal Subscriber Line Charge	All tax and fees
4 Federal Universal Service Fund Surcharge	\$6.25 are authorized by
5 State Tax	\$0.59 Federal, State or
6 E911 Surcharge	\$1.95 Local Governments
7 Federal Excise Tax	\$0.64 Fees are explained
	\$0.65 on page 2.
Total Tax & Fees on Local Services	\$10.08
Total New Charges	\$31.07

Enhanced 9-1-1 funding is per line with a 25 line cap.